

# Rachyl Pines

*Curriculum Vitae*

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University of California, Santa Barbara • Department of Communication  
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## EDUCATION

**Anticipated: 2020**

**Doctorate of Philosophy in Communication**

University of California, Santa Barbara

Dissertation Committee: Howard Giles (Chair), Bernadette Watson, Karen Myers

**12/2016**

**Master of Arts in Communication**

University of California, Santa Barbara

Thesis Committee: Howard Giles (Co-chair), Jennifer Kam (Co-chair), Karen Myers

**12/2014**

**Bachelor of Arts in Communication Studies**

University of San Diego, San Diego, California

*Summa Cum Laude, Distinguished Student Award, Spanish Minor*

## RESEARCH

### Interests

Health Communication, Intergroup, Interpersonal, and Intercultural Communication

### Publications

**Pines, R.**, Jones, L., & Sheeran, N. (accepted). Using family members as medical interpreters: An explanation of healthcare practitioner's normative practices in pediatric and neonatal emergency departments in Australia. *Health Communication*.

Giles, M., **Pines, R.**, Giles, H., & Gardikiotis, A. (in press - 2018). Toward a Communication Model of Intergroup Interdependence. *Atlantic Journal of Communication*, 26.

Kam, J. A., **Pines, R.**, & Bernhold, Q. (2018). Using a theoretical model of communal coping to understand changes in language brokers' coping patterns: Implications for Latina/o early adolescents' brokering stress and efficacy. *Communication Monographs*, 85, 263-283. doi:10.1080/03637751.2017.1420387

**Pines, R. L.**, Kam, J. A., Bernhold, Q. (2017). Understanding Latino/a language brokers' strategic identity goals in association with parent-child relational quality. *Journal of Social and Personal Relationships*. Published online first.

Kam, J. A., Gasiorek, J., **Pines, R.**, & Steuber, K. R. (2018). Latina/o adolescents' family-undocumented-status disclosures directed at school counselors: A latent transition analysis. *Journal of Counseling Psychology*, 65, 267-279. doi: 10.1037/cou0000259

**Pines, R.**, Harwood, J., & Giles, H. (in press). Communicating intergroup matters: The Encyclopedia in context. In H. Giles & J. Harwood (Eds.), *The Oxford Encyclopedia of Intergroup Communication*. (Vol. 1, pp. xvii-xxviii). New York, NY: Oxford University Press.

**Pines, R.**, & Giles, H. (2017). Dance and intergroup communication. In H. Giles & J. Harwood (Eds.), *The Oxford Encyclopedia of Intergroup Communication*. (Vol. 1, pp. 263-278). New York, NY: Oxford University Press.

Kam, J.A., Guntzville, L., & **Pines, R.** (2016). Language brokering, prosocial capacities, and intercultural communication apprehension for Spanish-speaking mothers and their adolescent children. *Journal of Cross-Cultural Psychology*, 48, 168-183.  
doi:10.1177/0022022116680480

## Organization Reports

Jones, L., Sheeran, N., **Pines, R.**, Saunders, B., Abbondanza, D. (2017). *Lost in Translation: What gets communicated, by whom, and who decides?*. Griffith University and Gold Coast University Hospital.

Watson, B., Callan, V., Gallois, C., Leach, L., Hewett, D., Schwarz, G., Seoane, L. (2018). *Caboolture Emergency Department task management and training research*. Caboolture Hospital, Queensland Australia.

- **Pines, R.** Completed and oversaw data analysis for compilation in the report

## Conference Presentations

Sheeran, N., Jones, L., **Pines, R.** Communicating with LEP patients in Australia: How do health professionals decide what should be communicated and by whom? Presented at the 16<sup>th</sup> International Conference of Language and Social Psychology. Edmonton, Canada.

Giles, M., **Pines, R.**, Giles, H. (June 2018). Toward a model of intergroup interdependence. Presented at the 16<sup>th</sup> International Conference of Language and Social Psychology. Edmonton, Canada.

**Pines, R.**, Jones, L., Sheeran, N., Saunders, B., Abbondanza, D. (May 2018). Explaining healthcare practitioners using family members as interpreters in pediatric and neonatal departments in Australia. To be presented at International Communication Association annual conference. Prague, Czech Republic.

Giles, M., **Pines, R.**, Giles, H. (May 2018). Towards a communication theory of intergroup interdependency, To be presented at International Communication Association annual conference. Prague, Czech Republic

Pitts, M., Watson, B., Jones, L., Stewart, C. O., Imamura, M., Zhang, Y., Gasiorek, J., Stewart, C. **Pines, R.**, Dragojevic, M. (May 2018). International Association of Language and Social Psychology: A roundtable discussion on the role of language in communication research. To be presented at International Communication Association annual conference. Prague, Czech Republic

- Bernhold, Q., Rice, R., & **Pines, R.** (February 2018). Relational life in an era of multi-media communication: Toward an integrated model of online communication attitudes, communication frequency, and relational closeness. Paper presented in the Media Studies Division of the annual conference of the Western States Communication Association. Santa Clara, CA.
- Pines, R.**, Sheeran, N., Jones, L. (November 2017). Using family members as medical interpreters: An exploration of healthcare practitioner's normative practices in Pediatric units in Australia. Presented at Gold Coast Health Research Week Conference
- Kam, J., **Pines, R.**, Bernhold, Q. (November 2017). Assess changes in language brokers' communal coping patterns: Testing a theoretical model of communal coping. Presented at the annual National Communication Association conference. Dallas, TX. *Top Paper Award*
- Giles, M., **Pines, R.**, Giles, H., & Gardikiotis, A. (June 2017). Epilogue: Towards a theory of intergroup interdependencies. Presented at the 1<sup>st</sup> International Symposium on Intergroup Communication. Location: Thessaloniki, Greece.
- Sheeran, N., Jones, L., Saunders, B., **Pines, R.**, Watson, B. (June 2017). *Lost in translation: What gets communicated, by whom, and who decides?*. Presented at the 1<sup>st</sup> International Symposium on Intergroup Communication. Location: Thessaloniki, Greece
- Pines, R.**, & Giles, H. (June 2017). *Dance and intergroup communication*. Presented at the 1<sup>st</sup> International Symposium on Intergroup Communication. Location: Thessaloniki, Greece.
- Pines, R. L.**, Kam, J. A., & Bernhold, Q. (May 2017). *Understanding Latino/a language brokers' strategic identity goals in association with parent-child relational quality*. Presented at the International Communication Association annual conference. Location: San Diego, CA.
- Kam, J. A., Guntzville, L., & **Pines, R.** (November, 2016). *Language brokering, prosocial capacities, and intercultural communication apprehension for Spanish-speaking mothers and their adolescent children*. Presented at the National Communication Association annual conference. Location: Philadelphia, PA.
- Pines, R.** & Chung, L. (August, 2014). *The identity (re)construction of the female MiISo*. Presented at the University of California San Diego Summer Research Conference
- Pines, R.** & Chung, L. (August, 2014). *The identity (re)construction of the female MiISo*. Presented at the USD TRiO McNair Scholars Summer Research Colloquium

## Research Under Review or In Progress

- Jones, L., Sheeran, N., **Pines, R.**, Saunders, B. (Revise & Resubmit). How do health practitioners decide whether an interpreter is needed for families in neonatal and pediatric units? *Patient Education and Counseling*.

**Pines, R.** & Giles, H. (Under review). *Dancing through the lifespan: The social and health benefits of ballet for aging women.*

**Pines, R.** & Watson, B. (in progress). Expertise and opinion sharing in interpersonal and intergroup contexts across groups in hospitals.

Sheeran, N., Jones, L., Saunders, B., **Pines, R.**, & Watson, B., (in progress). *Lost in translation: What gets communicated, by whom, and who decides?.* Griffith University. Queensland, Australia.

## Invited Talks

Invited as an early career speaker by CRiSP – Centre for Research in Social Psychology at the University of Queensland, Australia. Title: *U.S. Immigration, Language Brokering and Healthcare.* (August 19, 2016)

Invited presenter in UCSB Comm 594CE – Community Engaged Research. Discussed doing a community engaged dissertation as a graduate student to give advice to fellow graduate students. (February 4, 2019)

## Research Experience

**10/2018-Present** **Respect and Care training facilitator for Just Communities at Cottage Health System**

- Taught de-escalation techniques to patient access administrative staff
- Assisted in program planning and evaluation
- Completed program evaluation reporting

**6/2016-Present** **Co-Investigator and Research Assistant. International Research Team University of Queensland, Brisbane, Australia**

- Conducted research in 4 hospitals, focusing on intergroup communication to decrease mortality rates due to miscommunications.
- Supervisors: Bernadette Watson, David Hewett, Cindy Gallois, Lori Leach, Liz Jones and Nicola Sheeran

**4/2018-11/2018** **Research Assistant. Australian Immigrants' Aging and Social Experiences with Diversicare**

- Translated study documents from English to Spanish
- Supervisors: Shuang Liu and Cindy Gallois

**12/2016-7/2017** **Administrative Assistant**  
**1<sup>st</sup> International Symposium on Intergroup Communication**

- Review submissions
- Correspond with attendees
- Coordinate panels and organize order of presentations
- Chair panels

- 9/2015-6/2017**      **Research Assistant.** *Using a Stress-Coping-Resilience Framework to Identify Risk and Protective Factors for Latino/a Adolescents in Santa Barbara County.* PI: Jennifer Kam. Funded by the Academic Faculty Senate Pearl Chase Grant, UC Santa Barbara.
- Survey junior high and high school immigrant students each quarter.
  - Translate study documents from English to Spanish.
  - Train 5 undergraduate interviewers.
  - Train and manage 7 undergraduate research assistants in the data entry, accuracy check and interview transcription processes.
  - Develop junior high school interview protocol
- 9/2015-12/2015**      **Research Assistant. Assessment Grant, \$2,800,** Funded by the Council on Assessment. PI: N. Dunbar and D. Mullin
- Design coding scheme, and code undergraduate syllabi to assess program learning outcome achievement of undergraduate courses
- Summer 2014**      **The identity (re)construction of the female MiSo.**
- Designed and conducted independent qualitative research with the Ronald E. McNair Postbaccalaureate Achievement Program, McNair Scholars, under the mentorship of Dr. L. Chung regarding the identity negotiation of the female military significant other.
- Fall 2013**      **The roots of college students' mental health: Importance of parents.**
- Designed and conducted original quantitative research using a cross-sectional design regarding indicators of suicide in college students as the PI. The project was partially funded by University of San Diego's Associated Students.

## TEACHING EXPERIENCE

**University of California, Santa Barbara**

**9/2015 - Present**

### TEACHING ASSOCIATE

**Communication 107:** Interpersonal Comm. Mentor: Dr. Walid Afifi

Summer '18

### TEACHING ASSISTANT

**Communication 1:** Introduction to Communication with Dr. Dorothy Mullin

Fall '15, Winter '16, Summer, '17, Fall '17, Fall '18

**Communication 88:** Comm. Research Methods with Dr. Dorothy Mullin

Winter '19

**Communication 148:** Risk Communication with Dr. Jennifer Kam

Spring '16

**Communication 124:** Family Communication with Dr. Tamara Afifi

Winter '18

**Communication 146:** Deception Communication with Dr. Norah Dunbar

Spring '18

- Attend weekly lectures
- Grade exams and papers
- Enter grades
- Hold weekly office hours
- Answer students' questions

**ADJUNCT INSTRUCTOR**

- Communication 121:** Interpersonal Communication  
Fall '17, Spring '18, Summer '18, Fall '18, Spring '19
- Communication 141:** Small Group Communication  
Spring '18
- Communication 131:** Public Speaking  
Fall '18, Spring '19
- Plan, prep and lead lectures
- Grade exams, papers, and activities
- Hold weekly office hours

**FACULTY ADVISOR FOR THE CHARITY CLUB**

Spring '19

**University of San Diego**

**9/2011 – 12/2014**

- Spanish Tutor**, Department of Languages and Learning, 2014
- Volunteer Marine Science Teacher**, Duncan All Age School, Falmouth, Jamaica, 2013
- Volunteer Art Instructor**, Young Girl's Shelter, Falmouth Jamaica, 2013

**CERTIFICATES, AWARDS AND HONORS**

- 2019 UCSB: Department of Communication's Grad Student Research Grant  
Amount: \$500
- 2018 UCSB: Summer Teaching Institute for Associates Completion Certificate
- 2018 Cottage Hospital: Star Volunteer Award
- 2017 NCA: Family Comm. Division Top Paper Award
- 2017 UCSB Graduate Student Association travel grant  
Amount: \$200
- 2016-2017 Graduate Research Mentorship Program Fellowship  
Amount: \$24,000
- 2016 NCA: La Raza Caucus graduate student travel grant  
Amount: \$200
- 2018 ICA: Graduate student travel grant  
Amount: \$200

**CONSULTING**

**Just Communities Central Coast**

- 2018 **“Respect and Care” trainings facilitator for staff at Cottage Health:**
  - Training to understand and implementing perceived sensitive questions in patient intake
  - Trained 220 employees across 8, 3-hour trainings

- 2019      **Program Assessment for Carpinteria Family Resource Center:**
- Develop interview protocols for parents and staff
  - Train interviewers to interview parents who receive resources
  - Interview staff to assess workplace issues
- 2019      **Interpreting for Social Justice Program Implementation and Assessment:**
- Develop focus group protocol for use in school districts between Santa Monica and San Luis Obispo
  - Train parents and staff on how to use interpreters more effectively
  - Assist in training interpreters
  - Assess relevant outcomes after program implementation

## **SERVICE**

### **UCSB service to Communication Department**

2017-2018 Search committee member; Diversity in Intergroup Comm Assist. Prof.  
 2016-2017 Search committee member; Assoc. Vice Chair of Public Affairs  
 2015-2019 Graduate student buddy for new-grad student recruitment

### **Service to the Communication Discipline**

#### **International Association of Language and Social Psychology**

**2017-2020 Secretary** International Conference of Language and Social Psychology  
 Conferences: Edmonton, Canada 2018, Hong Kong, China, 2020

#### **International Communication Association**

**2018-2021 Secretary** International Communication Association Intergroup Interest Group  
 Conferences: Washington D.C., 2019, Gold Coast, Australia, 2020, Denver, CO, 2021

### **Reviewing**

Reviewer for the 1<sup>st</sup> International Symposium on Intergroup Communication.  
*Journal of Language and Social Psychology.*  
*Oxford encyclopedia of Intergroup communication.* Oxford University Press  
*International Journal of Intercultural Relations*

### **Community**

2017-2018      Volunteer, Goleta Valley Cottage Hospital Emergency Department  
 2016-2016      Volunteer, Santa Barbara Cottage Hospital NICU  
 2019              Volunteer, The Warming Center

## PROFESSIONAL AFFILIATIONS

2018-Present	Community Facilitator for Just Communities
2017-Present	IALSP-International Association of Language and Social Psychology
2017-Present	Ballet instructor – Santa Barbara Dance Arts
2017-Present	Ballet instructor – The Dance Network
2017-Present	Selah Dance Collective company dancer
2017-Present	Nebula Dance Lab company dancer
2015-Present	National Communication Association
2016-Present	International Communication Association
2017-2018	Arts & Lectures Thematic Learning Initiative Graduate Assistant
2016	ICSIH –International Conference of Social Identity and Health