

## VITA

### Joseph B. Walther

Bertelsen Presidential Chair in Technology and Society  
Distinguished Professor of Communication  
University of California, Santa Barbara  
September 2024

## EDUCATION

- Ph.D. 1990 University of Arizona  
Major: Communication Minor: Management Information Systems
- M.A. 1984 University of Arizona Major: Speech Communication
- B.A. 1983 University of Arizona (*Magna cum laude* and Honors)  
Major: Speech Communication Minors: Psychology, Theatre Arts
- 1979-80 Saddleback College, Mission Viejo, CA
- 1978 Royal Shakespeare Company, London, Stratford, UK/Coastline College, Costa Mesa, CA
- 1977-79 Santa Ana College, Santa Ana, CA

## ACADEMIC POSITIONS

- 2024-present: Faculty Associate
- 2023-2024: Visiting Scholar, Institute for Rebooting Social Media  
Berkman Klein Center for Internet & Society at Harvard University  
Cambridge, MA USA
- 2017-present: Bertelsen Presidential Chair in Technology and Society;  
Distinguished Professor of Communication;
- 2018-2023: Director, Center for Information Technology and Society;  
University of California, Santa Barbara USA
- Summer, 2017: Mercator Fellow, Institute for User-Centred Media  
University of Duisburg-Essen, Germany
- 2014-2017: Wee Kim Wee Professor in Communication Studies
- 2015-2017: Associate Chair (Faculty)  
Wee Kim Wee School of Communication and Information  
Nanyang Technological University, Singapore
- 2006-2014: Professor of Communication; Professor of Telecommunication, Information Studies &  
Media; Core Faculty, Center for Advanced Study of International Development 2009-2014  
Michigan State University, USA
- Spring, 2013: Fulbright Senior Scholar, Visiting Lecturer/Researcher  
Amsterdam School of Communication Research *ASCoR*  
University of Amsterdam, The Netherlands
- 2004-2006: Professor of Communication  
Graduate Fields of Communication, Information Science, Cognitive Studies
- 2003-2004: Chair, Department of Communication
- 2002-2004: Associate Professor of Communication  
Cornell University, Ithaca, New York USA
- May, 2005: Visiting Professor, School of Communication Studies, Kent State University  
Kent, Ohio USA
- 1997-2002: Associate Professor, Department of Language, Literature, and Communication

- 1998-2002: Associate Professor, Faculty of Information Technology  
1999-2002: Associate Professor, Department of Cognitive Science (Social Psychology)  
Rensselaer Polytechnic Institute, Troy, New York USA
- Spring, 1999: Visiting Associate Professor, Department of Communication Studies,  
University of Kansas, Lawrence, Kansas USA
- Fall, 1995: Visiting Professor, Department of Psychology, University of Manchester  
Manchester, England
- 1992 - 1997: Assistant Professor, Department of Communication Studies  
1995 - 1997: Assistant Professor, School of Education and Social Policy  
Northwestern University, Evanston, Illinois USA
- 1990 - 1992: Assistant Professor, Department of Communication, University of Oklahoma  
Norman, Oklahoma USA

### AWARDS and HONORS

Frederick Williams Prize for Contribution to the Study of Communication and Technology, Communication and Technology Division, International Communication Association, 2023, for major contributions and cumulative achievements of a scholar who has advanced the study and the field of communication and technology.

Distinguished Scholar Award, National Communication Association, 2017.

Dennis Gouran Research Award, Group Communication Division of National Communication Association, for *Computer mediated communication and the reduction of prejudice: A controlled longitudinal field experiment among Jews and Arabs in Israel*, 2017.

Fellow, Centre for the Study of Children, Adolescents, and the Media, Amsterdam School of Communication Research *ASCoR*, University of Amsterdam, 2015-present.

Fulbright Senior Scholar, the Netherlands, Spring 2013.

International Communication Association Fellow, elected 2013.

International Communication Association Steven Chaffee Award for Career Productivity, 2013, for sustained work on a communication research problem over an extended period that is original, asks conceptually rich questions, and offers empirically sound evidence comprising multiple projects and publications and generating second-generation work among students and other scholars.

Charles H. Woolbert Research Award for research that has "stood the test of time and become the stimulus for new conceptualizations of communication phenomena for over 10 years," National Communication Association, 2009.

Charles H. Woolbert Research Award for research that has "stood the test of time and become the stimulus for new conceptualizations of communication phenomena for over 10 years," National Communication Association, 2002.

Franklin H. Knower Award for outstanding article in the field of Interpersonal Communication, National Communication Association, 2006.

Franklin H. Knower Award for outstanding article in the field of Interpersonal and Small Group Interaction, National Communication Association, 1997.

Dissertation Award for 1990-1992, Communication and Technology division, International Communication Association, 1993

Ameritech Research Professorship, Northwestern University, 1993

Junior Faculty Research Fellowship, University of Oklahoma, 1991

Top paper, Communication and Technology division, International Communication Association, 1995, 2013, 2015, 2017, 2018; top four paper, Information Systems division, 2006.

Top paper, National Communication Association, Human Communication and Technology division, 2011, 2012, 2014; Group Communication division, 2007, 2008; Interpersonal and Small Group Interaction division, NCA 1997, SCA 1993.

## PUBLICATIONS

Walther, J. B. (2024). The effects of social approval signals on the production of online hate: A theoretical explication. *Communication Research*. <https://doi.org/10.1177/00936502241278944>

Walther, J. B., & Rice, R. E. (Editors) (2024). *Social processes of online hate*. Routledge. <https://doi.org/10.4324/9781003472148>

Walther, J. B., & Rice, R. E. (2024). Introduction to *social processes of online hate*. In J. B. Walther & R. E. Rice (Eds.), *Social processes of online hate* (pp. 1-8). Routledge. <https://doi.org/10.4324/9781003472148-1>

Walther, J. B. (2024). Making a case for a social processes approach to online hate. In J. B. Walther & R. E. Rice (Eds.), *Social processes of online hate* (pp. 9-36). Routledge. <https://doi.org/10.4324/9781003472148-2>

Chen, C., Liao, M., Walther, J. B., & Sundar, S. A. (2024). When an AI doctor gets personal: The effects of social and medical individuation in encounters with human and AI doctors. *Communication Research*, 51(7), 747-781. <https://doi.org/10.1177/00936502241263482>

Walther, J. B. (2023, December 4). Online ‘likes’ for toxic social media posts prompt more – and more hateful – messages. *The Conversation*. <https://theconversation.com/online-likes-for-toxic-social-media-posts-prompt-more-and-more-hateful-messages-218220>

Jiang, J., Luceri, L., Walther, J. B., & Ferrara, E. (2023). Social approval and network homophily as motivators of online toxicity. arXiv:2310.07779. <https://doi.org/10.48550/arXiv.2310.07779>

Center for Information Technology and Society (2023). Fake news endangers democracy. In A. E. Hurt (Ed.), *The corporatization of America* (pp. 140-149). Greenhaven Press.

Walther, J. B. (2023). Online hate: A prosocial explanation of antisocial behavior and affordances of social media. In R. L. Nabi & J. G. Myrick (Eds.), *Emotions in the digital world: Exploring affective experience and expression in online interactions* (pp. 278-297). Oxford University Press. <https://doi.org/10.1093/oso/9780197520536.003.0015>

Giles, H., Edwards, A. L., & Walther, J. B. (2023). Communication accommodation theory: Past accomplishments, current trends, and future prospects. *Language Sciences*, 99, 101571. <https://doi.org/10.1016/j.langsci.2023.101571>

Walther, J. B. (2023). Donohue et al.’s (1983) hidden gem: Research on the interchange of verbal and nonverbal cues to immediacy unlocked relational communication, offline and online. *Asian Communication Research*, 20(1), 19-24. <https://doi.org/10.20879/acr.2023.20.005>

Lew, Z., & Walther, J. B. (2023). Social scripts and expectancy violations: Evaluating communication with human or AI chatbot interactions. *Media Psychology*, 26(1), 1-16. <http://dx.doi.org/10.1080/15213269.2022.2084111>

Walther, J. B. (2022). Social media and online hate. *Current Opinion in Psychology*, 45: 101298. <https://doi.org/10.1016/j.copsy.2021.12.010>

Walther, J. B., Lew, Z., Edwards, A., & Quick, J. (2022). The effect of social approval on perceptions following social media message sharing applied to fake news. *Journal of Communication*, 72(6), 661-674. <https://doi.org/10.1093/joc/jqac033>

Walther, J. B., & Lew, Z. (2022). Self-transformation online through alternative presentations of self: A review, critique, and call for research. *Annals of the International Communication Association*, 46(3), 135-158. <https://doi.org/10.1080/23808985.2022.2096662>

Liao, M., Sundar, S. S., & Walther, J. B. (2022). User trust in recommendation systems: A comparison of content-based, collaborative and demographic filtering. *CHI Conference on Human Factors in Computing Systems (CHI '22)*. ACM. <https://doi.org/10.1145/3491102.3501936>

Giles, H., & Walther, J. B. (2022). Epilogue: Intergrouping and aging matters textually. In M. Dehghani & R. L. Boyd (Eds.), *Handbook of language analysis in psychology* (pp. 551-563). Guilford Press.

Walther, J. B. (2022). The theory of interpersonal knowledge, and the interaction requirements to develop dyad-specific familiarity. In D. O. Braithwaite & P. Schrodt (Eds.), *Engaging theories of interpersonal communication: Multiple perspectives* (3<sup>rd</sup> ed., pp. 391-402). Routledge.

Chen, J., Chen, C., Walther, J. B., & Sundar, S. S. (2021). Do you feel special when an AI doctor remembers you? Individuation effects of AI vs. human doctors on user experience. In *CHI conference on human factors in computing systems extended abstracts, May 08-13, 2021, Yokohama, Japan* (pp. 1-7). ACM. <https://doi.org/10.1145/3411763.3451735>

Walther, J. B. (2021). Social media and intergroup encounters with “cops”: Biased samples, echo chambers, and research opportunities. In H. Giles, E. Maguire, & S. Hill (Eds.), *The Rowman & Littlefield handbook of policing, communication, and society* (pp. 229-244). Rowman & Littlefield.

Walther, J. B., & Whitty, M. T. (2021). Language, psychology, and new new media: The hyperpersonal model of mediated communication at twenty-five years. *Journal of Language and Social Psychology*, 40(1), 120-135. <https://doi.org/10.1177/0261927X20967703>

Antheunis, M. L., Schouten, A. P., & Walther, J. B. (2020). The hyperpersonal effect in online dating: Effects of text-based CMC vs. videoconferencing before meeting face-to-face. *Media Psychology*, 23(6), 820-839. <https://doi.org/10.1080/15213269.2019.1648217>

Kashian, N., & Walther, J. B. (2020). The effect of relational satisfaction and media synchronicity on attributions in computer-mediated conflict. *Communication Research*, 47(5), 647-668. <https://doi.org/10.1177/0093650218789581>

Jang, J., & Walther, J. B. (2019). Self-categorization of users' comments and ingroup influence: The moderating role of context-dependent ingroup identification. *Cyberpsychology: Journal of Psychosocial Research on Cyberspace*, 13(4). <http://dx.doi.org/10.5817/CP2019-4-3>

Walther, J. B. (2019, May 23). Facebook doesn't fool me—but I worry about how it affects you. *The Conversation*. <https://theconversation.com/facebook-doesnt-fool-me-but-i-worry-about-how-it-affects-you-117296>

Trans., 2019, June 2. *Pourquoi tout le monde pense que Facebook ne manipule que les autres*. *The Conversation*, <https://theconversation.com/pourquoi-tout-le-monde-pense-que-facebook-ne-manipule-que-les-autres-117878>

Rpt. as Walther, J. B. (2019, August). Facebook and the 'Third Person Effect.' *Editor & Publisher*, p. 50.

Stohl, C., Walther, J. B., & Bator, M. (2019). The Center for Information Technology and Society (CITS): Facilitating interdisciplinary and international collaborations. *Revue Française des Sciences de l'Information et de la Communication*. <http://journals.openedition.org/rfsic/5197>

Walther, J. B. (2019). Interpersonal versus personal uncertainty and communication in traditional and mediated encounters: A theoretical reformulation. In S. R. Wilson & S. W. Smith (Eds.), *Reflections on interpersonal communication research* (pp. 375-393). San Diego, CA: Cognella Academic Publishing.

Burston, A., Cano Barrios, J., Gomez, D., Sturm, I., Uppal, A., Yang, Y., & Walther, J. B. (2018). *A citizen's guide to fake news*. UCSB Center for Information Technology and Society. Retrieved from <http://cits.ucsb.edu/fake-news/>

(2022). *A citizen's guide to fake news 2.0*

Kashian, N., & Walther, J. B. (2018). Does uncertainty reduction facilitate the perceptual disconfirmation of negative expectancies in computer-mediated communication? *Journal of Media Psychology, 30*, 139-149. <https://doi.org/10.1027/1864-1105/a000188>

Lew, Z., Walther, J. B., Pang, A., & Shin, W. (2018). Interactivity in online chat: Conversational contingency and response latency in computer-mediated communication. *Journal of Computer-Mediated Communication, 23*, 201-221. <https://doi.org/10.1093/jcmc/zmy009>

Dai, Y., & Walther, J. B. (2018). Vicariously experiencing parasocial intimacy with public figures through observations of interactions on social media. *Human Communication Research, 44*, 322-342. <https://doi.org/10.1093/hcr/hqy003>

Walther, J. B., Neubaum, G., Rösner, L., Winter, S., & Krämer, N. C. (2018). The effect of bilingual congruence on the persuasive influence of videos and comments on YouTube. *Journal of Language and Social Psychology, 37*, 310-329. <https://doi.org/10.1177/0261927X17724552>

Huskey, R., Bowman, N., Eden, A., Grizzard, M., Hahn, L., Lewis, R., Matthews, N., Tamborini, R., Walther, J. B., & Weber, R. (2018). Things we know about media and morality. *Nature Human Behavior, 2*, 315. <https://www.nature.com/articles/s41562-018-0349-9>

Walther, J. B., Kashian, N., Jang, J.-W., Shin, S. Y., Dai, Y., & Koutamanis, M. (2018). The effects of message persistence and disclosure on liking in computer-mediated communication. *Media Psychology, 21*, 308-327. <https://doi.org/10.1080/15213269.2016.1247718>

Walther, J. B. (2018). The emergence, convergence, and resurgence of intergroup communication theory in computer-mediated communication. *Atlantic Journal of Communication, 26*(2), 86-97. <https://doi.org/10.1080/15456870.2018.1432616>

Walther, J. B., Jang, J.-W., & Edwards, A. A. H. (2018). Evaluating health advice in the Web 2.0 environment: The impact of multiple user-generated factors on HIV advice perceptions. *Health Communication, 33*, 57-67. <https://doi.org/10.1080/10410236.2016.1242036>

Pang, A., Shin, W., Lew, Z., & Walther, J. B. (2018). Building relationships through dialogic communication: Organizations, stakeholders, and computer-mediated communication. *Journal of Marketing Communications, 24*, 68-82. <https://doi.org/10.1080/13527266.2016.1269019>

Vossen, H. G. M., Koutamanis, M., & Walther, J. B. (2017). An experimental test of the effects of online and face-to-face feedback on self-esteem. *Cyberpsychology: Journal of Psychosocial Research on Cyberspace, 11*(4). doi:10.5817/CP2017-4-1 <https://cyberpsychology.eu/article/view/8738/8145>

Walther, J. B., & Valkenburg, P. M. (2017). Merging mass and interpersonal communication via interactive communication technology: A symposium. *Human Communication Research, 43*, 415-423. <https://doi.org/10.1111/hcre.12120>

Walther, J. B. (2017). The merger of mass and interpersonal communication via new media: Integrating meta-constructs. *Human Communication Research, 43*, 559-572. <https://doi.org/10.1111/hcre.12122>

Kashian, N., Jang, J.-W., Shin, S., Dai, Y., & Walther, J. B. (2017). Self-disclosure and liking in computer-mediated communication. *Computers in Human Behavior, 71*, 275-283. <https://doi.org/10.1016/j.chb.2017.01.041>

Dai, Y., Shin, S. Y., Kashian, N., Jang, J.-W., & Walther, J. B. (2016). The influence of responses to self-disclosure on liking in computer-mediated communication. *Journal of Language and Social Psychology, 35*, 394-411. <https://doi.org/10.1177/0261927X15602515>

Smith, S. W., Hitt, R., Park, H. S., Walther, J., Liang, Y., & Hsieh, G. (2016). An effort to increase organ donor registration through intergroup competition and electronic word of mouth. *Journal of Health Communication, 21*, 376-386. doi:10.1080/10810730.2015.1095815

Walther, J. B., Kashian, N., Jang, J.-W., & Shin, S. Y. (2016). Overattribution of liking in computer-mediated communication: Partners infer the results of their own influence as their partners' affection. *Communication Research, 43*, 372-390. <https://doi.org/10.1177/0093650214565898>

Valkenburg, P. M., Peter, J., & Walther, J. B. (2016). Media effects: Theory and research. *Annual Review of Psychology, 67*, 315-338. <https://doi.org/10.1146/annurev-psych-122414-033608>

Walther, J. B. (2015). Social information processing theory (CMC). In C. R. Berger & M. E. Roloff (Eds.), *The international encyclopedia of interpersonal communication* (pp. 1-13). John Wiley & Sons. <https://doi.org/10.1002/9781118540190.wbeic192>

Liang, Y. (Jake), & Walther, J. B. (2015). Computer-mediated communication. In J. D. Wright (Ed.), *International encyclopedia of the social and behavioral sciences* (2nd ed., pp. 504-509). Oxford, England: Elsevier.

Shonfeld, M., Ganayem, A. N., Hoter, E., & Walther, J. B. (2015). צוותים מקוונים, אמון ודעות קדומות, אמון קדומות (Online groups, trust and stereotypes). *Social Issues in Israel* (19), 95-128. Retrieved from <http://www.jstor.org/stable/24307923>

Walther, J. B., Hoter, E., Ganayem, A., & Shonfeld, M. (2015). Computer-mediated communication and the reduction of prejudice: A controlled longitudinal field experiment among Jews and Arabs in Israel. *Computers in Human Behavior, 52*, 550-558. <https://doi.org/10.1016/j.chb.2014.08.004>

Tong, S. T., & Walther, J. B. (2015). The confirmation and disconfirmation of expectancies in computer-mediated communication. *Communication Research, 42*, 186-212. <https://doi.org/10.1177/0093650212466257>

Walther, J. B., Van Der Heide, B., Ramirez, A. Jr., Burgoon, J. K., & Peña, J. (2015). Interpersonal and hyperpersonal aspects of computer-mediated communication. In S. S. Sundar (Ed.), *The handbook of psychology and communication technology* (pp. 3-22). Wiley-Blackwell. <https://doi.org/10.1002/9781118426456.ch1>

Walther, J. B. (2014). The social information processing theory of computer-mediated communication. In D. O. Braithwaite & P. Schrodt (Eds.), *Engaging theories in interpersonal communication* (2<sup>nd</sup> ed., pp. 417-428). Newbury Park, CA: Sage.

Carr, C. T., & Walther, J. B. (2014). Increasing attributional certainty via social media: Learning about others one bit at a time. *Journal of Computer-Mediated Communication, 19*(4), 922-937. <https://doi.org/10.1111/jcc4.12072>

Walther, J. B., & Tong, S. T. (2014). Inventing partners in computer-mediated communication: How CMC sustains self-fulfilling prophecies and relational attributions. In G. Meiselwitz (Ed.), *Lecture Notes in Computer Science: Social Computing and Social Media* (Vol. 8531, pp. 517-527). Springer International.

Walther, J. B., & Lee, E.-J. (2014). Computer-mediated communication. In C. R. Berger (Ed.), *Interpersonal communication. (Handbooks of Communication Science, vol. 6, pp. 541-564)*. De Gruyter Mouton. <https://doi.org/10.1515/9783110276794>

Buller, D. B., Young, W. F., Bettinghaus, E. P., Maloy J. A., Andersen, P. A., Borland, R., Walther, J. B. (2014). Tobacco control partners: A website providing online technical assistance to local tobacco control

coalitions. In S. Esrock, J. Hart, & K. Walker (Eds.), *Talking tobacco: Interpersonal, organizational, and mediated messages* (pp. 186-201). Peter Lang Publishing.

Spottswood, E. L., Walther, J. B., Holmstrom, A. R., & Ellison, N. E. (2013). Person-centered emotional support and gender attributions in computer-mediated communication. *Human Communication Research, 39*(3), 295-316. <https://doi.org/10.1111/hcre.12006>

Burgoon, J. K., & Walther, J. B. (2013). Media and computer mediation. In J. A. Hall & M. L. Knapp (Eds.), *Nonverbal communication. (Handbooks of Communication Science, volume 2, pp. 731-770)*. Berlin, Germany: De Gruyter Mouton.

Walther, J. B. (2013). Groups and computer-mediation. In Amichai-Hamburger, Y. (Ed.), *The social net* (2<sup>nd</sup> ed., pp. 165-179). Oxford, England: Oxford University Press.

Hanna, A., & Walther, J. B. (2013). What perceptions do people form after viewing Facebook profiles? In K. Schultz & A. K. Goodboy (Eds.), *Introduction to communication studies: Translating scholarship into meaningful practice* (pp. 11-17). Dubuque, IA: Kendall/Hunt.

Walther, J. B., & Jang, J.-W. (2012). Communication processes in participatory web sites. *Journal of Computer-Mediated Communication, 18*(1), 2-15. <https://doi.org/10.1111/j.1083-6101.2012.01592.x>

Walther, J. B., Liang, Y., Ganster, T., Wohn, Y., & Emington, J. (2012). Online reviews, helpfulness ratings, and consumer attitudes: An extension of congruity theory to multiple sources in Web 2.0. *Journal of Computer-Mediated Communication, 18*(1), 97-112. <https://doi.org/10.1111/j.1083-6101.2012.01595.x>

Walther, J. B. (2012). Interaction through technological lenses. *Journal of Language and Social Psychology, 31*(4), 397-414. <https://doi.org/10.1177/0261927X12446610>

Walther, J. B. (2012). Affordances, effects, and technology errors. In C. T. Salmon (Ed.), *Communication yearbook 36* (pp. 190-193). Routledge. <https://doi.org/10.1080/23808985.2013.11679131>

DeAndrea, D. C., Tong, S. T., Liang, Y., Levine, T. R., & Walther, J. B. (2012). When do people misrepresent themselves to others? The effects of social desirability, accountability, and ground truth on deceptive self-presentations. *Journal of Communication, 62*, 400-417. doi:10.1111/j.1460-2466.2012.01646.x

Bazarova, N. N., Walther, J. B., & McLeod, P. L. (2012). Minority influence in computer-mediated groups: A comparison of four theories of minority influence. *Communication Research, 39*, 295-316. doi:10.1177/0093650211399752

DeAndrea, D. C., & Walther, J. B. (2011). Attributions for inconsistencies between online and offline self-presentations. *Communication Research, 38*, 805-825.

Tong, S. T., & Walther, J. B. (2011). Just say "No Thanks": Romantic rejection in computer-mediated communication. *Journal of Social and Personal Relationships, 28*, 488-506. doi:10.1177/0265407510384895

Walther, J. B., Liang, Y., DeAndrea, D. C., Tong, S. T., Carr, C. T., Spottswood, E. L., & Amichai-Hamburger, Y. (2011). The effect of feedback on identity shift in computer-mediated communication. *Media Psychology, 14*, 1-26. doi:10.1080/15213269.2010.547832

Buller, D. B., Young W. F., Bettinghaus, E. P., Borland, R., Walther, J. B., Helme, D., Andersen, P. A., Cutter, G. R., & Maloy, J. A. (2011). Continued benefits of a technical assistance website to local tobacco control coalitions during a state budget shortfall. *Journal of Public Health Management and Practice, 17*(2), E10-E19.

Anderson, J. F., Beard, F. K., & Walther, J. B. (2011). Turn-taking and the local management of conversation in a two-way computer-mediated communication system. *Language@Internet*. <http://www.languageatinternet.org/articles/2010/2804>

Buller, D. B., Bettinghaus, E. P., Helme, D., Young, W. F., Borland, R., Maloy, J. A., Cutter, G. R., Andersen, P. A., & Walther, J. B. (2011). Supporting tobacco control: Stimulating local newspaper coverage with a technical assistance website for local coalitions. *Health Promotion Practice, 12* (supplement 2), 186S-194S.

Walther, J. B., Tong, S. T., DeAndrea, D. C., Carr, C., & Van Der Heide, B. (2011). A juxtaposition of social influences: Web 2.0 and the interaction of mass, interpersonal, and peer sources online. In Z. Birchmeier, B. Dietz-Uhler, & G. Stasser (Eds.), *Strategic uses of social technology: An interactive perspective of social psychology* (pp. 172-194). Cambridge, England: Cambridge University Press.

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Tong, S. T., & Walther, J. B. (2011). Relational maintenance and computer-mediated communication. In K. B. Wright & L. M. Webb (Eds.), *Computer-mediated communication in personal relationships* (pp. 98-118). New York, NY: Peter Lang Publishing.

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Kudryavtsev, A., Krasny, M. E., & Walther, J. B. (2010). Dissemination of outreach education programs: In-person and computer-mediated strategies. *Journal of Extension, 48*(5). Available online: <http://www.joe.org/joe/2010october/a4.php>

Walther, J. B., DeAndrea, D., Kim, J., & Anthony, J. (2010). The influence of online comments on perceptions of anti-marijuana public service announcements on Youtube. *Human Communication Research, 36*, 469-492. doi:10.1111/j.1468-2958.2010.01384.x

DeAndrea, D. C., Tong, S. T., & Walther, J. B. (2010). Dark sides of computer-mediated communication. In W. R. Cupach & B. H. Spitzberg (Eds.), *The dark side of close relationships II* (pp. 95-118). Routledge.

Walther, J. B., Van Der Heide, B., Tong, S. T., Carr, C. T., & Atkin, C. K. (2010). The effects of interpersonal goals on inadvertent intrapersonal influence in computer-mediated communication. *Human Communication Research, 36*, 323-347. doi:10.1111/j.1468-2958.2010.01378.x

Walther, J. B., Carr, C. T., Choi, S., DeAndrea, D. C., Kim, J., Tong, S. T., & Van Der Heide, B. (2010). Interaction of interpersonal, peer, and media influence sources online: A research agenda for technology convergence. In Z. Papacharissi (Ed.), *A networked self: Identity, community and culture on social network sites* (pp. 17-38). Routledge.

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Walther, J. B., & Reid, Larry D. (February 4, 2000). Understanding the allure of the Internet. *Chronicle of Higher Education*, pp. B4-B5.

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### Published Abstracts

Walther, J. B. (1996). Group and interpersonal effects in international computer-mediated communication. In J. B. Keys & L. N. Dosier (Eds.), *Academy of Management Proceedings 1996* (p. 553). Omnipress.

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Walther, J. B. (1991). Manager noncompliance and subordinate effects: The interpersonal and motivational consequences of upward influence attempts denied [Abstract]. In J. L. Wall & L. R. Jauch (Eds.), *Academy of Management Proceedings 1991* (p. 447). Omnipress.

## MEDIA COVERAGE

### Original Publications

Walther, J. B. (2023, December 4). Online ‘likes’ for toxic social media posts prompt more – and more hateful – messages. *The Conversation*. <https://theconversation.com/online-likes-for-toxic-social-media-posts-prompt-more-and-more-hateful-messages-218220>

Walther, J. B. (2023, December 5). Online ‘likes’ for toxic social media posts prompt more – and more hateful – messages. Rpt. [The Straits Times](#),

CITS.UCSB.EDU/RESEARCH, “[When it comes to fake news, it’s not seeing, but ♥’ing, that’s believing](#),” November 22, 2022

UC Santa Barbara, *The Current*: “[‘Liking’ is Believing](#),” November 29, 2022.

Futurity, “[More Likes Up the Chance People Believe Fake News](#),” December 1, 2022.

Government Executive, "[More Likes Up the Chance People Believe Fake News](#)," December 7, 2022.  
Nextgov, "[More Likes Up the Chance People Believe Fake News](#)," December 9, 2022.  
Edhat, "[Liking is Believing](#)," December 9, 2022.  
KCBX-FM Public Radio, "[UCSB research finds 'social approval' makes people more willing to believe fake news](#)," December 13, 2022

*The Conversation*: Walther, J. B., "[Facebook doesn't fool me – but I worry about how it affects you](#)," May 23, 2019.

Reprinted in Harvard Nieman Lab as Walther, J. B., "[It's not me, it's you: Our Facebook fears are mostly about all those other gullible types](#)," May 24, 2019.

Reprinted in *The Oregonian* as Walther, J. B., "[Facebook paradox: Why we continue to use the social platform despite problems](#)," May 25, 2019.

Reprinted as Walther, J. B., "[Pourquoi tout le monde pense que Facebook ne manipule que les autres](#)," June 2, 2019.

Reprinted in *Editor & Publisher* as Walther, J. B., "[Facebook and the 'Third Person Effect'](#)," August, 2019, p. 50.

## Interviews/Comments

*GW Hatchet* (George Washington University), "[Online hate stems from small platforms, researchers find](#)." April 29, 2024

*Nikkei Asia* (Japan), "[U.S. demonstrations target Biden administration, anti-war movement reminiscent of the 1960s](#)," April 27, 2024

*Presse Citron*, "[Cette étude révèle ce qui pousse les gens à devenir affreux sur Internet](#)," April 14, 2024

*Boston Globe*, "[Graphic images of the Viet Nam War helped shape public opinion. Is social media doing the same for Gaza?](#)" January 25, 2024

*Berkman Klein Center for Internet & Society*, "[Get to Know 23-24 RSM Visiting Scholar: Joe Walther](#)." November 27, 2023.

*Washington Post*, "[War in Gaza has some posting more than ever. Others are going dark](#)." November 11, 2023

*Penn State News*, "[Patients may not take advice from AI doctors who know their names](#)," May 11, 2021; reprinted as "[Paging Doctor Robot?](#)" *UCSB The Current*, May 19, 2021, UC [IT Blog](#) February 2, 2022.

*Palm Springs Desert Sun*: "[For months, California kept a lid on COVID-19. Now it's leading the surge](#)," December 30, 2020

UC Santa Barbara, *The Current*: "[An Informed Citizenry](#)," November 4, 2020.

NPR Health News, "[Too Much Time Alone? Tips to Connect and Find Joy While Social Distancing](#)," May 10, 2020.

UC Santa Barbara, *The Current*: "[Understanding the Global Pandemic](#)," April 21, 2020.

*Inside Science*: "[Visualizing Twitter Echo Chambers](#)," March 18, 2020.

UC Santa Barbara, *The Current*: "[Anatomy of Fake News](#)," August 30, 2018.

UC Santa Barbara, *The Current*: "[Digital Relationship Guru](#)," October 23, 2017.

## PRESENTATIONS

### Keynote and Distinguished Lectures

December, 2023: *A New Perspective on Online Hate: Prosocial Networks of Antisocial Behavior*. Network

Science Distinguished Lecture, Network Science Institute (NetSI) at Northeastern University, Boston. <https://www.networkscienceinstitute.org/talks/joseph-walther>

October, 2023: *30 Years of CMC Research: The Changing Landscapes of Human Communication on Social Media and the Underlying Mechanisms*. 20th Anniversary of the School of Journalism and Communication, Sun Yat-sen University, Guangzhou, China.

October, 2023: *Online Hate: The Things We Do for Love*. Charles K. Atkin Distinguished Speaker Series, Dept. of Communication, Michigan State University, East Lansing MI. <https://www.youtube.com/watch?v=2U8IGepGDIA>

May, 2023: *Authenticity in Communication*. Opening Plenary, International Communication Association annual conference, Toronto. [https://www.youtube.com/watch?v=shsz3\\_q9QrI](https://www.youtube.com/watch?v=shsz3_q9QrI)

September, 2022: *The Things We Do for Love: Online Hate in Social Media* (via Zoom), Distinguished Speaker Series, Free & Responsible AI Media Group, Seoul National University Institute for Communication Research.

April, 2022: *A Prosocial Theory of Anti-Social Behavior: Online Hate in Social Media*. Keynote address, Matrix of Digital Challenges Conference, Boston University. <https://sites.bu.edu/emsconf/>

October, 2019: *Being and Seeming Responsible*. Honored speaker, opening ceremony, Center for Responsible Machine Learning, UCSB. <https://youtu.be/Cc3yOOkvu64?t=8377>

April, 2018: *Unconscious Influence: How Social Media Interactions Lead to Accidental Inferences about the Self and Others*. Gerald P. Mohrmann Memorial Lecture, UC Davis.

June, 2017: *The Emergence, Convergence, and Resurgence of Intergroup Communication Theories in Computer-Mediated Communication*. Keynote address, First International Symposium on Intergroup Communication, Thessaloniki, Greece.

February, 2016: *Looking Closer at the Research Connections: Type I and Type II Technology Errors and Other Mysteries*. Keynote address, Annual Meeting of the Netherlands Flanders Communication Association (*Etmaal van de Communicatiewetenschap*), VU University Amsterdam.

December, 2015: *Missteps in Social Media Research*. Keynote address, International Symposium on User-Centred Media, University of Duisburg-Essen, Germany.

February, 2015: *Typers vs. Skypers: Managing and Measuring Healthy Relationships Online*. UNESCO international conference on Well Being and Digital Media, Beer Sheva and Tel Aviv, Israel.

October, 2014: *Convergence of Mass and Interpersonal Communication: Theoretical and Empirical Opportunities*. International Forum on New Media, Shanghai Jiao Tong University, China.

April, 2014: *How Social Media Change Our Relationships to Information and Each Other: The Transformation of Media and Chaffee's Opportunism*. Steven H. Chaffee Memorial Lecture, University of California, Santa Barbara.

November, 2013: *Interpersonal Online Interaction—Attribution, Affection, and Illusion*. Taiwan Academy for Information Society.

November, 2012: *What Makes a Bad Answer a Good Answer?* Keynote address, Conference on the Internet as a Source of Science Information, Mülheim an der Ruhr, Germany.

November, 2012: *Social Influence in Social Media*. Visiting Scholar lecture, Western Michigan University, Kalamazoo, MI.

April, 2012: *Implicit Persuasion in Facebook, YouTube, Amazon, and Elsewhere*. Inaugural "Above and Beyond" annual lecture, Western Kentucky University, Bowling Green, KY.

March, 2012: *Relational Dynamics Online: A Tale of Two Theories*. Bernard L. Brock Memorial Lecture, Wayne State University, Detroit, MI.

March, 2012: *Communication Connections: Traditional and Contemporary*. Sooner Communication Conference, University of Oklahoma, Norman, OK.

March, 2011: *Social Media, Relationship Theories, and Civil Society*. GOR11: 13<sup>th</sup> General Online Research Conference, Düsseldorf, Germany.

March, 2010: *Privacy Online: Retrospective and Future Visions*. Young Scholars' Network on Privacy and Web 2.0, Hamburg Media School/University of Hamburg, Germany.

September, 2009: *Research Challenges and Opportunities in Computer-Mediated Communication*. Media Psychology Division, German Psychological Society, University Duisburg-Essen, Germany

July, 2009: *The Internet as Social Arena: Future Perspectives*. 3<sup>rd</sup> Anniversary, Center for Internet Psychology, Interdisciplinary Center, Herzliya, Israel.

October, 2008: *Digital Makes the Heart Grow Fonder: Relationship Gains and Losses from Internet Communication*. Oxford Internet Institute symposium, You've Got Mail: Meeting, Dating, Marriage and the Internet, Oxford, England. (webcast [http://webcast.oii.ox.ac.uk/?view=Webcast&ID=20081002\\_261](http://webcast.oii.ox.ac.uk/?view=Webcast&ID=20081002_261))

May, 2005: *Online Attributions and the Rules of Virtual Groups*. Cowperthwaite Memorial Lecture, Kent State University School of Communication Studies, Kent, OH.

February, 2005: *Interpersonal Engineering and New Communication Technology*. Finnish Convention on Communication, Helsinki.

June, 2004: *Theoretical Perspectives on Online Cancer Support Groups*. Conference on Online Cancer Support: Structure, Functions, Effects. Center for Technology Enhancing Cancer Communication, University of Wisconsin, Madison.

May, 2003: *Enduring Truths from Restricted Communication: What the Internet Teaches Us about Humans*. School of Journalism and Mass Communication "JComm Day", Ohio State University.

April, 2002: *Computer-Supported Social Interaction: Information on a Need-To-Know Basis*. Conference on Computer-Supported Social Interaction, University of Miami, Oxford, OH.

March, 2000: *On the Internet, No One Knows You're a Dog: A Multidisciplinary Perspective on the Transformative Aspects of Communication Technology*. First Annual Truman State University Conference on Technology, Kirksville, MO.

April, 1998: *Relational Dynamics in Virtual Teamwork*. *Virtuelle Kommunikation in Organisationen*, Castle Nymphenburg, Munich, Germany.

June, 1997: *Fahrfugnugen auf der Infobahn*. Biennial meeting of the Society of Social Psychology in the German Psychological Society, Konstanz, Germany.

### **Invited Lectures**

- "Social Media and Online Hate: New Perspectives, Theories, and Findings," University of Connecticut Department of Communication, October 10, 2024
- "Definitions and Measures of Online Hate and What They Don't Do," University of Connecticut Department of Communication, October 11, 2024



- “ChatGPT is our New Hate Coder,” [AI Community of Practice Spring Symposium 2024](#), May 2024. UCSB. ([UCSB-only link to presentation](#))
- “Progress and Problems in the Investigation of Online Hate as a Social Process,” via Zoom at the Berkman Klein Center for Internet & Society at Harvard University, February 19, 2024.
- “Hate Messages on Social Media: A Prosocial Theory of Antisocial Communication,” The Ohio State University School of Communication DEI Lectures, September 29, 2023.
- “Getting Social Attention and Approval: How Social Media Help Us Help Each Other To Be Fools and Bigots Online,” Institute for Rebooting Social Media, Berkman Klein Center for Internet & Society at Harvard University, September 26, 2023.
- “A Social Approval Theory of Online Hate,” Northeastern University CommLab, Boston, September 14, 2023.
- “Unraveling the Secrets of ChatGPT: A Panel for Scholars and Educators,” Center for Responsible Machine Learning, UC Santa Barbara, May 19, 2023. <https://www.youtube.com/live/Lz1-n4tUFHs?feature=share>
- “Hate in Social Media: A New Perspective,” at the Promoting Research in Social Media and Health Symposium (PRISM), UC San Francisco, November 30, 2022.
- “Social Dynamics of Online Hate: New Hypotheses and Emerging Evidence,” via Zoom at the Communication Seminar Series, Chinese University of Hong Kong, October 21, 2022
- “A Prosocial Explanation of Antisocial Behavior and Affordances of Social Media,” at the International Society of Research on Emotion, USC, July 15, 2022
- “The Things We Do for Love: Lies and Hate in Social Media,” at the Transformations of Attention conference, UCSB Transcription Center, March 4, 2022.
- “From Experimental Manipulation to DS Integration,” at the Data Science Summit, UCSB, December 3, 2021
- “Does Social Approval Magnify a ‘Self-Effect’ from Sharing Fake News?” at the Psychology of Technology Conference, UCSB, November 13, 2021
- “When almost all our relationships went online: The pandemic’s stay-at-home effects on mediated interaction and relationships” (with Andy J. Merolla). Arthur N. Rupe Biannual Conference: Communicating about COVID-19; May 6, 2021; Santa Barbara, CA; <https://youtu.be/UaOS349dIQE>
- Response to University of Amsterdam Project AWeSome (Adolescents, Well-being & Social Media) Spring Webinar, April 22, 2021; <https://www.project-awesome.nl/the-research>
- “Online Hate as a Prosocial Activity: A New Theoretical Approach to Understanding Online Hate,” City University of Hong Kong Department of Media and Communication, Hong Kong, April 12, 2021.
- “Online Hate as a Prosocial Activity,” UCSB Data Science Fellows, UC Santa Barbara, February 12, 2021.
- Panel Moderator, “AI and COVID-19,” Center for Responsible Machine Learning Annual Summit, October 9, 2020; <https://slideslive.com/38935608>
- “Hyperpersonal Communication: Updates and Inversions,” Illinois State University, Dept of Communication, April 15 2020
- “Hyperpersonal Communication: Updates and Inversions, Love and Hate,” Department of Communication, Stanford University, Oct 21 2019
- UCSB Communication Theory course, Fall 2019, by Zoom in Spring 2020
- “All the News That’s Fit to Click,” UCSB Washington D.C. Regional Alumni Leadership Council, Oct 30, 2018.
- “All the News That’s Fit to Click,” UCSB Emeriti and Retirees, Oct 22, 2018
- “How May People Relate Emotionally to Smart Devices?” International Conference on the Internet of Things, Santa Barbara, CA, Oct 18, 2018
- “Computer-Mediated Communication and Hyperpersonal Interaction,” UCSB lectures on Ground-Breaking Research and Innovative Technology, July 11, 2018. YouTube: [https://www.youtube.com/watch?time\\_continue=168&v=CQEHU5ryPfQ](https://www.youtube.com/watch?time_continue=168&v=CQEHU5ryPfQ)
- “Do People Understand What They’re Doing in CMC, and How Does Their Understanding Affect Our Conclusions?” Department of Communication and Information Sciences, Tilburg University, the Netherlands, March 28, 2018.
- “Misattributions in Online Social Influence,” Claremont Graduate College, Dept. of Social Psychology, Claremont, California, February 20, 2018.
- “Missteps in the Psychology and Sociology of Computer-Mediated Communication, and the Slow Road to Recovery,” Media Psychology preconference, Society for Personality and Social Psychology, San Antonio, Texas, January 19, 2017.

- “The Merger of Mass, Peer, and Interpersonal Influence Online,” Asia Journalism Fellowship Program, Singapore, Sept 14, 2016.
- “The Merger of Mass and Interpersonal Communication.” Second Annual International Summer School, “Living With Media,” Singapore, June 2016.
- “Good Questions Deserve Good Answers: Methodological Challenges in Computer-Mediated Communication Research”. Wayne State University Summer Doctoral Seminar, Detroit, Michigan, June 16, 2015.
- “Interpersonal Online Interaction and Hyperpersonal Attributions,” Department of Communication, Seoul National University, South Korea, December 10, 2014.
- “Interpersonal Online Interaction and Hyperpersonal Attributions,” Dept. of New Media and Communications, National University of Singapore, October 15, 2014.
- “Pushing Theory Deeper: Research on Computer-Mediated Communication,” University at Buffalo/Singapore Institute of Management, Singapore, October 29, 2014.
- “Social Media and Social Influence: Changing Perceptions via Web 2.0” Dept. of Media and Communication, City University of Hong Kong, November 11, 2013; Institute of Sociology, Academia Sinica Taiwan, November 13, 2013; College of Communication, National Chengchi University Taiwan, November 14, 2013.
- “Social Influence using New Media: Web 2.0 and a New Paradigm for Old Communication Theories,” CELSA, The Sorbonne, Paris (France), May 22, 2013.
- “Interpersonal Online Interaction and Hyperpersonal Attributions,” Department of Communication Science, Vrije Universiteit Amsterdam, May 20, 2013.
- “Web 2.0: A New Paradigm for Old Communication Theories,” “Interpersonal Online Interaction and Hyperpersonal Attributions,” and “Methodology: Type I and Type II Technology Errors.” Departament de Periodisme I de Ciències de la Comunicació, Universitat Autònoma de Barcelona (Spain), May 14-16, 2013.
- “Social Influence and Social Media: A Framework for Web 2.0 Effects,” Amsterdam Business Research Institute, Vrije Universiteit Amsterdam, May 7, 2013.
- “Computer-Mediated Communication and Affection: Expression and Effects.” Tilburg University (NL) Department of Communication and Information Sciences, April 2013.
- “Computer-Mediated Communication: A Theoretical Agenda for Reducing Intercultural Animosity a Virtual Group at a Time.” Center for Advanced Media Research, Vrije Universiteit Amsterdam, Sept. 2009.
- “Hate, Blame, Rules, and Reconciliation: The Joys and Sorrows of Virtual Groups.” University of Arizona Dept of Communication, March 2009.
- “Mergers of Multiple Influence Sources: A Research Framework for Web 2.0.” Annenberg Research Seminar/Annenberg Program on Online Communities, University of Southern California, March 2009.
- “Multiple-Agent Interfaces and the Influence Sources Who Comprise Them: A Communication-Theoretic Agenda for Web 2.0.” Mary Junck Research Colloquium, University of North Carolina School of Journalism, Sept. 2008.
- University of Kentucky Graduate Symposium, November 2007.
- “Cues filtered out, cues filtered in: Interpersonal Interaction On-line.” Dept. of Communication, Purdue University, February 2006.
- “Failure and Blame in Virtual Groups.” School of Informatics, University at Buffalo, Sept. 2005.
- “Interpersonal and Hyperpersonal Interaction Online.” Dept. of Communication, Michigan State University, April 2005.
- “Addressing the Problems of Virtual Groups: Mechanical and Attributional Interactions.” University of North Carolina, Chapel Hill, School of Journalism and Mass Communication, October 2004.
- “Fear and Loathing in Cyberspace: Isolation and Alienation in Electronic Distributed Groups.” IBM Toronto, Center for Advanced Studies, August 2004.
- “The Rules of Virtual Groups.” University of Oklahoma College of Business/MIS Dept., February 2004.
- “Digital Media for Visual Cues in Computer-Mediated Communication: Preferences, Impacts, and Contexts,” Digital Media Conference, Annenberg Public Policy Center, University of Pennsylvania. November 2003.
- “Communication Rules and Attributions in Virtual Teams,” Amsterdam School for Communications Research, University of Amsterdam, July 2003.
- “Failure, Hate, and Blame: The Rules of Virtual Groups and Their Consequences.” Sloan School of Management, MIT, April 2003.
- “Research on Hyperpersonal Communication Online,” Graduate School of Business, Case Western

- Reserve University, Cleveland, April 2001.
- “The Social Psychology of Internet Communication,” Brandeis University Faculty on Internet Studies/Social Relations in Cyberspace, October 2000.
  - “Communication in cyberspace: Impersonal, interpersonal, and hyperpersonal interaction.” Department of Communication Studies, North Carolina State University, December 1999
  - “Computer-mediated communication: Impersonal, interpersonal, and hyperpersonal interaction.” Graduate School of Industrial Administration, Carnegie Mellon University, February 1999.
  - Rutgers University, doctoral seminar on New Media Theory and Research, October 1998.
  - “Social dynamics in virtual teams: Student workteams and computer-mediated communication.” Department of Educational Psychology, University of Mannheim, Germany, April 1998.
  - “Experiments on virtual student workteams and computer-mediated communication.” Applied Cognitive Science Department, German Institute for Research on Distance Education, University of Tübingen, Germany, April 1998.
  - “Facilitating hyperpersonal computer-mediated communication.” Department of Empirische Paedagogik und Paedagogische Psychologie, University of Munich, April 1998.
  - “*Fahrfugnugen auf der Infobahn.*” Society of Social Psychology/German Psychological Society, Konstanz, Germany, June 1997.
  - “Exceeding Face-to-Face Communication Outcomes with Computer-Mediated Communication.” FujiXerox Palo Alto Laboratory, Palo Alto CA., July 1996.
  - Wake Forest University, Department of Communication, May 1996.
  - “Virtual Teamwork: Computer-Mediated Collaboration and Group Dynamics.” International Association of Business Communicators, Chicago Chapter, May 1996.
  - “Toward a Theory of Electronic Hyperpersonal Communication,” University of Amsterdam, Department of Psychology, November 1995.
  - “International Collaboration and Interpersonal Effects in Computer-mediated Education,” University of Manchester/Institute of Science and Technology, Enterprise in Higher Education, November 1995.
  - “Interpersonal Dynamics in Groupware Applications,” Midwest Facilitators' Conference, Chicago, IL, February 1994.
  - “Group Decision Support Systems and Computer Conferencing: Optimizing Usage,” National Federation of Governmental Information Processing Councils Conference, Chicago, IL, June 1993.
  - “Relational Communication in Computer-Mediated Communication,” Department of Communication Arts Colloquium Series on Technology and Communication, University of Wisconsin-Madison, March 1993.
  - “Relational Communication in Computer-Mediated Interaction,” Department of Communication, University of Georgia, November 1990.

### Conference Papers

Edwards, A., & Walther, J. B. (2023, May). *Online self-disclosure and physical attractiveness: An application of expectancy violations theory.* Paper presented at the annual meeting of the International Communication Association, Toronto, Canada.

Chen, C., Liao, M., Walther, J. B., & Sundar, S. S. (2023, May). *When an AI Doctor Gets Personal: The Differential Effects of Social vs. Medical Individuation.* Paper presented at the annual meeting of the International Communication Association, Toronto, Canada.

Walther, J. B. (2023, May). *Making a Case for a Social Processes Approach to Online Hate.* Paper presented at Social Processes of Online Hate: Conference at UCSB.

Walther, J. B., Lew, Z., Quick, J., & Edwards, A. (2022, May). *The effect of social approval on attitudes toward the focus of fake news in social media.* Paper presented at the annual meeting of the International Communication Association, Paris, France.

Sun, Y., Liao, M., Sundar, S. S., & Walther, J. (2022, May). *Does transparency matter when the AI system meets performance expectations? An experiment with an online dating site.* Paper presented at the annual meeting of the International Communication Association, Paris, France.

Walther, J. B. (2021, May). *Online hate: A prosocial explanation of antisocial behavior and affordances of*

*social media*. Paper presented at the annual meeting of the International Communication Association.

Walther, J. B., & Merolla, A. (2021, May). *When (almost) all relationships go online: Communication technology and relational closeness during pandemic-induced separation among US west coast college students*. Paper presented at the annual meeting of the International Communication Association.

Lew, Z., & Walther, J. B. (2021, May). *Chatbots vs. humans: Computers are social actors vs. expectancy violations responses to conversational variations*. Paper presented at the annual meeting of the International Communication Association.

Walther, J. B. (2019, June). *Social media and intergroup encounters with "cops": Biased samples, filter bubbles, and research opportunities*. European Association of Social Psychology Meeting on Intergroup Communication, Bologna, Italy.

Dai, Y., & Walther, J. B. (2019, May). *Vicariously interacting with politicians on social media: An experimental test based on social identity theory*. Paper presented at the annual meeting of the International Communication Association, Washington, D.C.

Shin, S. Y., & Walther, J. B. (2019, May). *When you see others talk about a person you like or dislike on social media: Testing spontaneous trait transference and cognitive balance*. Paper presented at the annual meeting of the International Communication Association, Washington, D.C.

Lew, Z., Walther, Pang, A. & Shin, W. (2018, May). *Interactivity in online chat with customers: Contingency and latency in computer-mediated communication*. Paper presented at the annual meeting of the International Communication Association, Prague, Czech Republic.

Lew, Z., & Walther, J. B. (2017, May). *Authenticity of an online communicator: Toward an integration of credibility and warranting theory*. Paper presented at the annual meeting of the International Communication Association, San Diego, CA.

Kashian, N., & Walther, J. B. (2016, November). *Effect of sentiment and media synchronicity on attributions in computer-mediated conflict*. Paper presented at the annual meeting of the National Communication Association, Philadelphia, PA.

Shin, S. Y., & Walther, J. B. (2016, November). *What you say about others molds the impression you make: Effect of source representations on spontaneous trait transference in social media*. Paper presented at the annual meeting of the National Communication Association, Philadelphia, PA.

Walther, J. B., Neubaum, G., Rösner, L., Winter, S., & Krämer, N. (2016, June). *The persuasive effects of language congruence between video and comments on YouTube*. International Conference on Language and Social Psychology, Bangkok, Thailand.

Shin, W., Pang, G., Lew, Z. J., & Walther, J. B. (2016, June). *Building relationships through dialogic communication: Organizations, stakeholders, and computer-mediated communication*. Paper presented at the annual meeting of the International Communication Association, Fukuoka, Japan.

Antheunis, M. L., Schouten, A. P., Hense, E., & Walther, J. B. (2016, June). *The hyperpersonal effect in online dating: Do we still like each other when we meet face-to-face?* Paper presented at the annual meeting of the International Communication Association, Fukuoka, Japan.

Walther, J. B. (2015, May). *Typers vs. Skypers: What we have learned (and forgotten) about mediated interpersonal communication*. Presentation at ICA Fellows Sessions, at the annual meeting of the International Communication Association, San Juan, Puerto Rico.

Walther, J. B. (2015, May). *Interpersonal uncertainty and interpersonal communication in traditional and mediated encounters: A new theoretical perspective*. Paper presented at the annual meeting of the International Communication Association, San Juan, Puerto Rico.

- Tong, S. T., Hancock, J. T., Slatcher, R. B., Corriero, E., Walther, J. B., Lennemann, B., Rochadiat, A., & Prathyusha, T. (2015, May). *Algorithms, attributions, and decision-making: The effects of system design features on mate selection in online dating*. Paper presented at the annual meeting of the International Communication Association, San Juan, Puerto Rico.
- de Vries, D., Walther, J. B., Peter, J., & Valkenburg, P. M. (2015, May). *Idealized self-presentation online: Relationships among anticipated online vs. offline interaction, self-presentational efficacy, self-presentation, and self-esteem*. Paper presented at the annual meeting of the International Communication Association, San Juan, Puerto Rico.
- Kashian, N. & Walther, J. B. (2014, November). *The effect of questions and self-disclosures on perceptual disconfirmation*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.
- Kashian, N., Jang, J.-W., Shin, S., Dai, Y., & Walther, J. B. (2014, November). *Self-disclosure and liking in computer-mediated communication*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.
- Walther, J. B., Kashian, N., Jang, J.-W., Shin, S. Y., Dai, Y., Paul, A., Zhang, Y., Williams, S., & Koutamanis, M. (2014, November). *The effects of message persistence and disclosure on liking in computer-mediated communication*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.
- Dai, Y., Shin, S. Y., Kashian, N., Jang, J.-W., & Walther, J. B. (2014, November). *Influence of partner response to self-disclosure on interpersonal attraction in online interaction*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.
- Shin, S. Y., & Walther, J. B. (2014, November). *How virtual groups develop trust, affection, and cohesiveness: Theories, strategies, and the state of the literature*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.
- Roesner, L., Winter, S., Walther, J. B., Kramer, N., & Ganster, T. (2014, May). *Lost and found in translation: Persuasive effects of native language and international comments on YouTube*. Paper presented at the annual meeting of the International Communication Association, Seattle, WA.
- de Vries, D. A., Walther, J. B., Peter, J., & Valkenburg, P. M. (2014, February). *The relationships between anticipated online interaction vs. offline interaction, self-presentational efficacy, idealized self-presentation and self-esteem*. Paper presented at *Etmaal van de Communicatiewetenschap 2014*, Wageningen, the Netherlands.
- Tong, S. T., & Walther, J. B. (2013, June). *How individuals cause hyperpersonal effects in CMC: Expectations, malleability, efficacy, and channel interactions*. Top paper, Communication and Technology division. Paper presented at the annual meeting of the International Communication Association, London, England.
- Walther, J. B., Jang, J.-W., Kashian, N. C., Falin, J., Shin, S. Y., Paul, A., & Tong, S. T. (2013, June). *Intimacy in computer-mediated communication: The underestimation of affective influence leads to the illusion of liking online*. Paper presented at the annual meeting of the International Communication Association, London, England.
- Kashian, N., Liang, Y., Jang, J.-W., Wisner, A., Falin, J., & Walther, J. B. (2012, November). *Masked interaction and interpersonal behaviors: A low-tech assessment of the Proteus Effect on proxemics and disclosures*. Paper presented at the annual meeting of the National Communication Association, Orlando, FL.
- Jang, J.-W., Hanna, A., & Walther, J. B. (2012, November). *The effects of multiple sources in participatory web sites: Credibility claims, message feasibility, and user-generated rating effects on HIV advice perceptions*. Paper presented at the annual meeting of the National Communication Association, Orlando, FL. TOP

## PAPER.

Lam-chi, A. D., Krämer, N. C., & Walther, J. B. (2012, September). *How strong are weak ties? Effekte der Facebook-Nutzung auf das Wohlbefinden unter Einbezug der Stärke von Facebook-Freundschaftsbeziehungen*. Paper presented at the 48th Congress of the German Society for Psychology, Bielefeld, Germany.

Carr, C. T., & Walther, J. B. (2012, May). *Learning about your employees one bit at a time: Increasing attributional certainty via online information*. Paper presented at the annual meeting of the International Communication Association, Phoenix, AZ.

Tong, S. T., & Walther, J. B. (2012, May). *Facebook use during relationship termination: Uncertainty reduction and surveillance*. Paper presented at the annual meeting of the International Communication Association, Phoenix, AZ.

Spottswood, E. L., Walther, J. B., Holmstrom, A., & Ellison, N. (2012, May). *Person-centered messages and gender attributions in computer-mediated social support*. Paper presented at the annual meeting of the International Communication Association, Phoenix, AZ. TOP POSTER.

Walther, J. B., Jang, J-W., & Hanna, A. (2012, May). *Credibility claims and user-generated rating effects on HIV advice perceptions*. Paper presented at the annual meeting of the International Communication Association, Phoenix, AZ.

Liang, Y., Ganster, T., Wohn, Y., Emington, J., & Walther, J. B. (2012, May). *The effect of online reviews and helpfulness ratings on consumer attitudes*. Paper presented at the annual meeting of the International Communication Association, Phoenix, AZ.

Tong, S. T., & Walther, J. B. (2011, December). *Facebook use during relational termination*. Paper presented at the Oxford Internet Institute symposium on relationships and the Internet, Oxford, England.

Ganayem, A., Shonfeld, M., Hoter, E., & Walther, J. B. (2011, November). *Virtual groups and the reduction of intergroup prejudice using CMC: A controlled, longitudinal field experiment among Jews and Arabs in Israel*. Paper presented at the annual meeting of the National Communication Association, New Orleans.

Tong, S. T., & Walther, J. B. (2011, November). *The confirmation and disconfirmation of expectancies in computer-mediated communication*. Paper presented at the annual meeting of the National Communication Association, New Orleans. TOP PAPER.

DeAndrea, D. C., & Walther, J. B. (2011, November). *Intentionality assessments and the evaluation of online behavior*. Paper presented at the annual meeting of the National Communication Association, New Orleans.

Park, H. S., Hseih, G., Walther, J. B., Smith, S. W., Liang, Y., & Clark-Hitt, R. (2011, November). *An effort to increase support for organ donor registration through social identification and intergroup competition*. Paper presented at the annual meeting of the National Communication Association, New Orleans.

Carr, C. T., Klautke, H. A., Miller, V. D., & Walther, J. B. (2011, May). *Discovering online information about job applicants*. Paper presented at the annual meeting of the International Communication Association, Boston.

DeAndrea, D. C., Tong, S. T., Liang, Y., & Walther, J. B. (2011, May). *When do people misrepresent themselves to others? The effects of social desirability, accountability, and ground truth on deceptive self-presentations*. Paper presented at the annual meeting of the International Communication Association, Boston.

Tong, S. T., & Walther, J. B. (2010, November). *Relational maintenance and computer-mediated communication: Understanding the role of new technologies*. Paper presented at the annual meeting of the National Communication Association, San Francisco.

DeAndrea, D. C., & Walther, J. B. (2010, November). *Attributions for inconsistencies between online and offline self-presentations*. Paper presented at the annual meeting of the National Communication Association, San Francisco.

Walther, J. B., Liang, Y., DeAndrea, D. C., Tong, S. T., Carr, C. T., Spottswood, E. L., & Amichai-Hamburger, Y. (2010, November). *The effect of feedback on identity shift in computer-mediated communication*. Paper presented at the annual meeting of the National Communication Association, San Francisco.

Ganayem, A., Shonfeld, M., Hoter, E., & Walther, J. B. (2010, September). *Virtual groups and the reduction of intergroup prejudice: A longitudinal field experiment among Israeli Jews and Arabs*. Paper presented at the International Conference on Intercultural Education as a Project for Social Transformation, Malta.

Walther, J. B., & Tong, S. T. (2009, December). *Computer-mediated communication and relational maintenance*. Oxford Internet Institute Forum on Relationships and the Internet, Oxford, England.

Walther, J. B., Kim, J., & DeAndrea, D. (2009, May). *The influence of online comments on perceptions of anti-marijuana public service announcements on Youtube*. Paper presented at the annual meeting of the International Communication Association, Chicago.

Bazarova, N. N., & Walther, J. B. (2008, November). Attributions in virtual groups: Distances and behavioral variations in computer-mediated discussions. Top papers, Small Group Communication division, annual meeting of the National Communication Association, San Diego.

Walther, J. B. (2008, July). Computer-mediated communication and relationships within ethnopolitical contexts. Paper presented at the Communication Across Borders conference, Interdisciplinary Center, Herzliya, Israel.

Wang, Z., Walther, J. B., & Hancock, J. T. (2008, May). Social identification and interpersonal perception in computer-mediated communication: What you do versus who you are in virtual groups. Paper presented at the annual meeting of the International Communication Association, Montreal.

Walther, J. B., Van Der Heide, B., Hamel, L., & Shulman, H. (2008, May). Self-generated versus other-generated statements and impressions in computer-mediated communication: A test of warranting theory using Facebook. Paper presented at the annual meeting of the International Communication Association, Montreal.

Carr, C., Choi, S., DeAndrea, D., Kim, J., Tong, S. T., Van Der Heide, B., & Walther, J. B. (2008, May). Interaction of interpersonal, peer, and media influence sources online: A research agenda for technology convergence. Paper presented at the annual meeting of the International Communication Association, Montreal.

Walther, J. B., Kim, S., Van Der Heide, B., Westerman, D., Tong, S. T., & Langwell, L. (2007, November). The role of friends' behavior on evaluations of individuals' Facebook profiles: Are we known by the company we keep? Paper presented at the annual meeting of the National Communication Association, Chicago.

Wang, Z., & Walther, J. B. (2007, November). Interpersonal perception in virtual groups: A social relations analysis. Paper presented at the annual meeting of the National Communication Association, Chicago.

Walther, J. B., & Bazarova, N. (2007, November). Validation and application of electronic propinquity theory to computer-mediated communication in groups: Compound effects of social skills, information complexity, and bandwidth. Top paper, Small Group Communication division, annual meeting of the National Communication Association, Chicago.

Walther, J., & Bazarova, N. (2007, July). Validation and application of electronic propinquity theory to computer-mediated communication in groups: The effect of alternative media availability. Paper presented at the annual meeting of the Interdisciplinary Network for Group Research, East Lansing, MI.

Bazarova, N. N., Walther, J. B., McLeod, P. L., & Shami, N. S. (2007, May). Minority influence in distributed

groups: A comparison of four theories of minority influence. Paper presented at the annual meeting of the International Communication Association, San Francisco.

Westerman, D. K., Van Der Heide, B., Klein, K. A., & Walther, J. B. (2007, May). How do people really seek information about others? Information seeking across Internet and traditional communication sources. Paper presented at the annual meeting of the International Communication Association, San Francisco.

Walther, J. B., McLeod, P. L., & Shami, N. S. (2006, November). Bogus bits and discussion maneuvers in computer-mediated hidden profile discussions. Paper presented at the annual meeting of the National Communication Association, San Antonio, TX.

Wang, Z., & Walther, J. B. (2006, November). The assessment of interpersonal attraction and group identification in virtual groups. Paper presented at the annual meeting of the National Communication Association, San Antonio, TX.

Walther, J. B., & Bazarova, N. N. (2006, June). Misattribution in virtual groups: Effects of member distribution on self-serving bias and partner blame. Paper presented at the annual meeting of the International Communication Association, Dresden, Germany.

Wang, Z., Walther, J. B., Pingree, S., & Hawkins, R. (2006, June). Health information, credibility, homophily, and influence via the internet: Web sites versus discussion groups. Paper presented at the annual meeting of the International Communication Association, Dresden, Germany.

McLeod, P. L., & Walther, J. B. (2005, May). Information distribution, member distribution, and decision-making in differentially distributed online groups. Paper presented at the annual meeting of the International Communication Association, New York.

Wang, Z., Loh, T., & Walther, J. B. (2005, May). Interpersonal attraction and intergroup identification: Cognitive effects of group distribution and their measurement issues. Paper presented at the annual meeting of the International Communication Association, New York.

Bazarova, N. N., & Walther, J. B. (2005, May). Attribution patterns and cognitive interventions in the dialogues of differentially distributed groups. Paper presented at the annual meeting of the International Communication Association, New York.

Walther, J. B., Bunz, U., & Bazarova, N. (2005, January). The rules of virtual groups. 38<sup>th</sup> Annual Hawaii International Conference on System Sciences, Waikoloa, HI.

Walther, J. B., Wang, Z., & Loh, T. (2004, August). Online peer support's relative credibility compared to health information websites, Part I. Paper presented at the Association for Education in Journalism and Mass Communication, Toronto.

Walther, J. B. (2004, July). Language and communication technology: An overview. Paper presented at the International Conference on Language and Social Psychology, State College, PA.

Walther, J. B., Wang, Z., & Loh, T. (2004, April). Online peer support. Paper presented at the conference on The Search for an Interdisciplinary Understanding of Online Cancer Services, Clearwater Beach, FL.

Walther, J. B., Granka, L., Loh, T., & Foucault, B. (2003, May). Let me count the ways: Expression of affinity if computer-mediated and face-to-face interaction. Paper presented at the annual meeting of the International Communication Association, San Diego.

Walther, J. B., Boos, M., & Jonas, K. (2002, January). Misattribution and attributional redirection in distributed virtual groups. Paper presented at the Hawaii International Conference on System Sciences, Waikoloa, Hawaii.

Watt, J. H., Walther, J. B., & Nowak, K. L. (2002, January). Asynchronous videoconferencing: A hybrid communication prototype. Paper presented at the Hawaii International Conference on System Sciences,



Waikoloa, Hawaii.

Walther, J. B. (2001, December). Human subjects issues and Internet research. Presentation at the conference on Computer Ethics: Philosophical Enquiries, Lancaster, England.

Danchak, M. M., Walther, J. B., & Swan, K. P. (2001, November). Presence in mediated instruction: Bandwidth, behavior, and expectancy violations. Paper presented to the annual meeting on Asynchronous Learning Networks, Orlando.

Walther, J. B., Boos, M. Jonas, K., Prell, C., D'Addario, K., & Bunz, U. (2001, October). Misattribution and attributional redirection to facilitate effective virtual groups. Paper presented at the annual meeting of the Association of Internet Researchers, St. Paul, MN.

Walther, J. B., & Tidwell, L. C. (2001, June). Getting to know you while working online: Task context and social information processing in computer-mediated communication. Paper presented at the American Psychological Society, Toronto.

Walther, J. B., & D'Addario, K. P. (2001, May). The impacts of emoticons on message interpretation in computer-mediated communication. Paper presented at the annual meeting of the International Communication Association, Washington, DC.

Burton, M. C., & Walther, J. B. (2001, January). The value of web log data in use-based web design. Paper presented at the Hawaii International Conference on System Sciences, Maui.

Tidwell, L. C., & Walther, J. B. (2000, July). Getting to know one another a bit at a time: Computer-mediated communication effects on disclosure, impressions, and interpersonal evaluations. Paper presented at the International Conference on Language and Social Psychology, Cardiff, Wales.

Jonas, K. J., Boos, M., & Walther, J. B. (2000, July). The influence of media-competence on behavior, language use and participation in a virtual seminar. Paper presented at the International Conference on Language and Social Psychology, Cardiff, Wales.

Jonas, K. J., Sassenberg, K., Utz, S., Boos, M. & Walther, J. B. (2000, February). *Medienkompetenz und Bindung an das Seminar als zentraler Erfolgsfaktor für virtuelles Lernen*. Vortrag auf der 1. Fachgruppentagung Medienpsychologie, Cologne, Germany.

Jonas, K., Boos, M., & Walther, J. B. (1999, October). *Motivation und Medienkompetenz als zentraler Erfolgsfaktor für virtuelle Seminare*. Paper presented at the annual meeting of German Online Research, Nürnberg, Germany.

Walther, J. B. (1999, August). Communication addiction disorder: Concern over media, behavior, and effects. Paper presented at the annual meeting of the American Psychological Association, Boston.

Walther, J. B. (1999, July). Researching Internet behavior: Methods, issues, and concerns. Paper presented at the National Communication Association Summer Conference on Communication and Technology, Washington D.C.

Walther, J. B., & Slovacek, C., & Tidwell, L. C. (1999, May). Is a picture worth a thousand words? Photographic image in long term and short term virtual teams. Paper presented at the annual meeting of the International Communication Association, San Francisco.

Walther, J. B. (1999, May). Visual cues in computer-mediated communication: Don't look before you leap. Paper presented at the annual meeting of the International Communication Association, San Francisco.

Walther, J. B. (1999, February). Visual cues in computer-mediated communication. Paper presented at the annual meeting of the Society for Industrial and Organizational Psychology, Atlanta.

Walther, J. B. (1998, November). Discussion of the Franklin Knowler article award winner in interpersonal

and small group interaction, "Computer-mediated communication: Impersonal, interpersonal, and hyperpersonal interaction." Presented at the annual meeting of the National Communication Association, New York.

Walther, J. B. (1998, November). Teaching group interaction in an electronic conferencing environment. Paper presented at the annual meeting of the National Communication Association, New York.

Walther, J. B. (1998, April). Leaving virtuality: Theoretical dynamics in the movement from virtual to physical relationships. Conference on Life in Cyberspace, Brandeis University.

Walther, J. B. (1998, April). Have personal relationships outgrown our theories about them? Paper presented at the annual meeting of the Central States Communication Association, Chicago.

Walther, J. B. (1997, November). Selective self-presentation in computer-mediated communication. Top four paper, Interpersonal/Small Group Interaction Division, National Communication Association, Chicago.

Walther, J. B., & Boyd, S. (1997, May). Attraction to computer-mediated social support. Paper presented to the annual meeting of the International Communication Association, Montreal.

Walther, J. B. (1997, February). Sociotechnical opportunism: A framework for the analysis of virtual and mixed-mode relationships. Invited paper presented to the annual meeting of the Western States Communication Association, Monterey, CA.

Altman, M., Walther, J. B., & Edelson, D. C. (1997). Electronic collaboration and problem-based learning. Paper presented to the Computers in Healthcare Education Symposium, Health Sciences Libraries Consortium, Philadelphia.

Walther, J. B. (1996, November). Synchronicity, interactivity, and entrainment in computer-mediated, oral, and written communication. Paper presented to the annual meeting of the Speech Communication Association, San Diego.

Walther, J. B. (1996, August). Group and interpersonal effects in international computer-mediated collaboration. Paper presented to the annual meeting of the Academy of Management, Cincinnati.

Parks, M., & Walther, J. B. (1996, June). Researching personal relationships in cyberspace: Findings and opportunities. Invited workshop, annual meeting of the International Network on Personal Relationships, Seattle.

Walther, J. B. (1995, May). Computer-mediated communication: Impersonal, interpersonal, and hyperpersonal interaction. Top paper, Communication and Technology Division, International Communication Association, Albuquerque.

Walther, J. B. (1995, May). "On the Internet, nobody knows you're a dog": Sociotechnical factors in the construction of intimacy in computer-mediated communication. Invited paper presented to the annual meeting of the International Communication Association, Albuquerque.

Walther, J. B., & Tidwell, L. C. (1994, November). Nonverbal cues in computer-mediated communication, and the effect of chronemics on relational communication. Paper presented to the annual meeting of the Speech Communication Association, New Orleans.

Walther, J. B. (1994, August). Time effects in computer-mediated communication: Reducing interpersonal barriers. Paper presented to the annual meeting of the Academy of Management, Dallas.

Walther, J. B. (1993, November). Anticipated ongoing interaction versus channel effects on relational communication in computer-mediated interaction. Top three paper, Interpersonal and Small Group Interaction Division, Speech Communication Association, Miami Beach.

Swanson, D., & Walther, J. B. (1993, May). Policy issues for managing the use of computer-mediated

communication in the workplace. Paper presented to the annual meeting of the International Communication Association, Washington, D.C.

Anderson, J. F., Beard, F. K., & Walther, J. B. (1992, November). Computer-mediated communication (CMC): A conversation analysis. Paper presented at the annual meeting of the Speech Communication Association, Chicago.

Walther, J. B. (1992, May). When mediated dyadic communication is not interpersonal. Invited paper presented at the annual meeting of the International Communication Association, Miami.

Anderson, J. F., & Walther, J. B. (1992, May). Relational tone in computer-mediated communication: A meta-analysis of past research. Invited paper presented at the annual meeting of the International Communication Association, Miami.

Li, J., Chou, K., & Walther, J. B. (1992, May). Organizational culture: Axioms and assessments. Paper presented to the annual meeting of the International Communication Association, Miami.

Walther, J. B. (1992, January). A longitudinal experiment on relational tone in computer-mediated and face to face interaction. Top Four Paper, Advances in Social Technologies division of the Twenty-fifth Hawaii International Conference on System Sciences, Koloa, HI.

Walther, J. B., & Facciola, P. C. (1991, November). Impression formation in computer-mediated interaction. Paper presented at the annual meeting of the Speech Communication Association, Atlanta.

Walther, J. B. (1991, August). Manager noncompliance and subordinate effects: The interpersonal and motivational consequences of upward influence attempts denied. Paper presented at the annual meeting of the Academy of Management, Miami Beach.

Walther, J. B., & Burgoon, J. K. (1991, May). Relational communication in computer-mediated interaction. Paper presented at the annual meeting of the International Communication Association, Chicago.

Walther, J. B. (1991, February). Interpersonal effects in computer-mediated interaction: A critique of the research from a communication perspective. Top four paper in Communication Theory and Research, Western Speech Communication Association, Phoenix.

Walther, J. B. (1990, November). "Why do things look as they do?": A historical view of cognition. Paper presented at the annual meeting of the Speech Communication Association, Chicago.

Walther, J. B. (1990, November). Enhancing executives' mental models through computer support systems. Paper presented at the annual meeting of the Speech Communication Association, Chicago.

Burgoon, J. K., Walther, J. B., & Baesler, E. J. (1990, June). Interpretations and consequences of interpersonal touch. Paper presented at the annual meeting of the International Communication Association, Dublin.

Walther, J. B., & McBain, L. D. (1989, November). Intensity and elaboration in noncompliance communication. Paper presented at the annual meeting of the Speech Communication Association, San Francisco.

Burgoon, J. K., & Walther, J. B. (1989, May). Nonverbal expectancies and the evaluative consequences of violations. Paper presented at the annual meeting of the International Communication Association, San Francisco.

Buller, D. B., & Walther, J. B. (1989, February). A cognitive schema framework for deception detection. Invited paper presented at the annual meeting of the Western Speech Communication Association, Spokane.

Walther, J. B. (1988, November). A critical review of schemata and scripts. Paper presented at the annual meeting of the Speech Communication Association, New Orleans.

Walther, J. B., & Williams, D. A. (1988, November). Recent research on stories. Paper presented at the annual meeting of the Speech Communication Association, New Orleans.

Burgoon, J. K., Parrott, R., Kelley, D., LePoire, B., Walther, J., & Perry, D. (1988, May). Privacy and communication: Maintaining and restoring privacy through communication. Paper presented at the annual meeting of the International Communication Association, New Orleans.

## FUNDED RESEARCH

2024-2025 \$133,793 Awarded	PI. State of California Dept of Civil Rights, Commission on the State of Hate <i>Research on Online Hate</i>
2017-2018 S\$120,000	Principal Investigator, NTU <i>Cross-cultural influences on deception and deception detection.</i> MINDEF/Temasek Labs
2014-2017 S\$125,000	Principal Investigator, NTU <i>Self-Perception in Online Communication: Role-Playing, Message Persistence, and Social Feedback Effects on Individuals' Perspective-Taking and Psychological Adjustment</i> NTU
2009 \$334,054/2 years	Co-Investigator, MSU <i>University Donor Drive: Increasing Donor Registrations through Synchronized Social Identity and Social Networking</i> (Sandi Smith, P.I.) DHHS Health Resources and Services Administration
2003 \$60,000/3 years	Principal Investigator, Cornell University <i>Enhanced Decision-Making and Community Through Alternative Approaches to Internet Groups</i> Hatch/USDA
2001 \$79,648/4 years	Co-Investigator, Rensselaer Polytechnic Institute/Cornell University <i>Web Based Support for Community Tobacco Coalitions</i> National Cancer Institute
2001 \$50,000	Principal Investigator <i>Feasibility Research on Electronic Proximity and Asynchronous Videoconferencing for Collaborative Communication</i> RPI Exploratory Seed Funding Program
1999 \$5,000	Principal Investigator, Rensselaer Polytechnic Institute <i>Hyperpersonal Computer-Mediated Communication in International/Intercultural Groups</i> RPI School of Humanities and Social Sciences
1994 \$5,000	Principal Investigator, Northwestern University <i>Social Context and Technology Effects in International Computer-Mediated Communication and Education</i> Northwestern University Faculty Research Grants
1994 \$5,500	Principal Investigator, Northwestern University <i>Interactivity Support and Entrainment Effects in Computer-Mediated Communication</i> Consortium for Research on Telecommunications Strategy and Policy

1993 \$11,000	Ameritech Research Professorship 1995-96, Northwestern University <i>Linguistic Patterns and Communication Apprehension Using Computer-Mediated Communication</i> Ameritech Foundation
1991 \$722	Principal Investigator, University of Oklahoma <i>Analysis of Group Nonverbal Communication Using a Low-Pass Content Filter</i> University Research Funds, OU
1991 \$5,000	Principal Investigator, University of Oklahoma <i>Development of a Satisfaction Measure for Electronic Meeting Systems</i> OU Junior Faculty Summer Research Fellowship
1990 \$50,000 (software)	Principal Investigator, University of Oklahoma <i>Communication Research with Group Decision Support Systems</i> OMNIQUEST University Support Software Award

### **PUBLIC SERVICE/OUTREACH**

- UC Cyber Champions Systemwide Webinar host: Misinformation w/Prof Miriam Metzger, March 2021
- Covid-19 Webinar, co-organizer, co-host, Spring 2020 (weekly)
- AAAS “SciLine” Office Hours, “Meaningful Virtual Connections,” December 7, 2020;  
<https://www.sciline.org/covid-19/meaningful-virtual-connections/>
- Lecture at Vista Del Monte Retirement Community, Santa Barbara: “Fake News in American Media,” May 3, 2019

### **ASSOCIATION POSITIONS**

Member, Publications committee, International Communication Association, 2023-2026.

Contributing author, [Foundation for Economic Education](#), 2023-present.

Chair, Awards committee, Communication and Technology division, International Communication Association, 2020-2022; Committee member, 2015, 2016, 2023-2024.

Member, Awards committee, International Association for Language and Social Psychology top paper in *Journal of Language and Social Psychology*, 2023-2024

Chair, Steven Chaffee Career Productivity Award Committee, International Communication Association, 2016, 2017; Committee member, 2015

Dissertation award committee, Human Communication and Technology division, National Communication Association, 2013.

Awards committee member, Interpersonal Communication Division, National Communication Association, 2007, 2011, 2012.

Chair and Vice-Chair (2002-2006), Communication and Technology Division, International Communication Association.

Chair (2002-2004), Task Force on Language and Communication Technology, International Association for Language and Social Psychology.

Chair (1999-2000), Past Chair (2000-2001), Vice Chair (1998-1999), Program Chair (1997-1998), Academy of Management, Organizational Communication & Information Systems Division.

Member, National Communication Association task force on Technology in the Discipline, 1997-1999.

## EDITORIAL ACTIVITIES

### **Editorships**

Co-editor, Special issue of *Human Communication Research* on the Merger of Mass and Interpersonal Communication via Interactive Communication Technology (2017).

Editor, Special issue of *Journal of Computer-Mediated Communication* on Participatory Websites as Communication Systems (2012).

Editor, Special issue of *Journal of Language and Social Psychology* on Language and Communication Technology (2004).

Founding Editor, 1997-2006, *Journal of Online Behavior*.

### **Associate Editor**

2011-2023, *The Journal of Language and Social Psychology*

2012-2017, *Journal of Computer-Mediated Communication*

2009-2013, *The Journal of Media Psychology*

2009-2012, *Human Communication Research*

### **Editorial Boards: Current**

2023-present, *The Journal of Language and Social Psychology*

1998-present, *Communication Research*.

2014-present, *Human Communication Research*

2017-present, *Journal of Computer-Mediated Communication*

### **Editorial Boards: Previous**

2018-2022, *Journal of Communication*

2020-2022, *Technology, Mind, and Behavior*

1993-2003, 2006-2012, *Human Communication Research*.

1995-2004, 2007-present, *Journal of Computer-Mediated Communication*

1999-2002, 2004-2015, *Journal of Communication*

1997-1999, 2008-2012, *Journal of Social and Personal Relationships*

2003-2011, *Communication Monographs*

1997-2002, *Journal of Applied Communication Research*

2000-2003, *The Information Society*

1999-2001, *Communication Theory*

1993-2002, *Organization Science*

1992-1996, *Southern Communication Journal*

1995-1996, *Communication Studies*

### **System Development**

Developed electronic reviewing system for evaluation of convention paper submissions, Organizational Communication & Information Systems division, Academy of Management, 1998; publicized for program chairs 1999, 2000, 2001, 2002.

Developed electronic reviewing system for evaluation of convention paper submission, International Communication Association Communication and Technology division, 2000, 2001.

### **Agency Reviews**

Panelist, European Research Council, Brussels, Belgium, March and June 2017.

Proposal reviewer, Israel Science Foundation, April 2009, March 2015

Reviewer, National Science Foundation: 1999, 2000, Societal Dimensions of Engineering, Science, and Technology Program; 2007 CAREER Award (Psychology); 2009 Social Psychology

Panel review, 2002, 2005, National Science Foundation (Digital Society and Technologies Program); 2008 (Human Centered Computing)

Panel participant, the future of social informatics, NSF CISE, New York, April 2006.

Panel participant, NSF Countering IED (Improvised Explosive Devices) Workshop, Washington DC, 5-6 June, 2006

Panelist, Pew Internet & American Life Academic Advisory Panel, April 2002

***Ad Hoc Reviews***

2005, 2023, *New Media & Society*

2023 *Oxford Encyclopedia of Social Psychology*

2021, Technology, Mind, & Society APA Conference

1993, 2004, 2007, 2009, 2017, 2020 *Communication Theory*

2020, *International Journal of Intercultural Relations*

2011, 2019 *Health Communication*

2018, *Memory & Cognition*

2003, 2018, *Communication Monographs*

1993, 1994, 2003, 2008, 2018 *Journal of Social and Personal Relationships*

2005, 2008, 2009, 2017, *Media Psychology*

2016, *Psychological Science*

2007, 2013, 2014 *Computers & Human Behavior*

2013, *IEEE Transactions on Affective Computing*

2010, *International Journal of Human-Computer Studies*

2010, *Communication Methods and Measures*

2010, *Asia Pacific Journal of Education*

2001, 2010, *The Electronic Journal of Communication*

2009, *Journal of Media Psychology*

1993, 2009, *Small Group Research*

2007, *Personality and Social Psychology Bulletin*

1996, 1998, 2001, 2007, *Human-Computer Interaction*.

1993, 1994, 1995, 1996, 2005, 2006, *Management Information Systems Quarterly (MISQ)*

1992, 2006, *Organization Science*

1991, 2006, *Western Journal of Communication*

2005, *Mass Communication & Society*

2005, *Organizational Behavior and Human Decision Performance*

1995, 1998, 2004, *British Journal of Social Psychology*

2004, *Journal of Medical Internet Research*

2001, *Personal Relationships*

2000, *Social Science Computer Review*

1998, 1999, 2000, *The Information Society*

1994, 1995, 1996, 1998, *Communication Research*

1994, 1995, 1996, 1998, *Information Systems Research*

1996, *Communication Yearbook*

1996, 2009 *Journal of Applied Communication Research*

1996, *Journal of Communication*

1992, 1993, 1994, *Management Communication Quarterly*

1993, *Communication Studies*

1991, 1992, 1993, 2003, 2005, 2013, *Human Communication Research*

1991, *Womens' Studies in Communication*

Developmental review, 2023, Open Educational Resources, *In Your Eyes: Communicating in Close Relationships*.

Developmental review, 2001, Bedford/St. Martin's Press, *Interpersonal Communication: A Goals-Based Approach*, 3<sup>rd</sup> Ed.

Developmental review, 1993, Wadsworth Publishing Co., *Change and Continuity: Communicating in*

*Personal Relationships.*

Developmental review, 1995, SAGE, *Handbook of Organizational Communication* (2nd ed.).

**ADVISING*****Doctoral committee chair***

- UCSB Yidi Zhang (in progress); America Edwards, Qing Huang (2021-2023)  
 MSU *Communication*: Brandon Van Der Heide (2009), David DeAndrea (2011), Stephanie Tom Tong (2011), Jake Liang (2014), Jeong-woo Jang (2014), Nicole Kashian (2015), Soo Yun Shin (2017), Yue Dai (2018). *Media & Information Studies*: Caleb T. Carr (2011)  
 Cornell Zuoming Wang (2007)  
 RPI Angela Eaton, Celeste Slovacek (2003)  
 NU Lisa Tidwell (1998)  
 OU Dub Rogers (1992), Jeff Anderson (1993)

***Doctoral committee member***

- UCSB Jennifer Suh (2020), Zi Jian Lew (2022), Yeweon Kim (2023), Shawn Hill, Ceciley Zhang, Brittany Wheeler (Communication, in progress); Daniel Gomez, Julien Labarre (Political Science, 2024)  
 MSU Erin Maloney (COM, 2010), Missy Lewis (MIS, 2009), Lauren Hamel (COM, 2009); Jih-Hsuan (Tammy) Lin (MIS, 2011), Jessica Vitak, Elif Ozkaya (MIS, 2012); Mete Akcaoglu (Education, 2013); Amy Peterson (Education)  
 Cornell Siyoung Chung, Nancy Trautmann (2005), Jorge Pena (2007), Tracy Loh (2008), Natalya Bazarova (2009)  
 RPI Lee Honeycutt (1998), Christine Prell (2003), Communication & Rhetoric; David Mendonca (2001), Decision Sciences; Gladis Villegas (2004), Management.  
 NU Christina Allen (Communication Studies, 1996), Barry Fishman (Education & Social Policy, 1996)  
 OU Bolanle Olaniran (1991), Brian Patterson (1992)

**External/International**

- Eirliani Abdul Rahman, T.H. Chan School of Public Health, Harvard University, 2023-2024  
 Robin Lange, Network Science Institute, Northeastern University, 2023-present  
 Emmelyn Croes, Dept. of Communication and Information Sciences, Tilburg University, 2018  
 German Neubaum, University of Duisburg-Essen, Germany, 2016  
 Sarah van der Land, Amsterdam Business Research Institute, VU Amsterdam, 2013  
 Lotte Willemsen, Amsterdam School of Communication Research, University of Amsterdam, 2013  
 Yoram Kalman, Business Administration, University of Haifa, Israel, 2008  
 Shavelsky Morit, Rutgers University (Communication, 2006)  
 Priya Nambison, Rensselaer Polytechnic Institute (Communication & Rhetoric, 2005)  
 Martin Tanis, University of Amsterdam (Communication, 2003)  
 James Allan Green, University of Otago, Dunedin, New Zealand (Psychology, 2003)  
 Lynne Roberts, Queensland University of Technology, Australia (Psychology; 2001)  
 Patricia Kosinar, University of Kansas (Communication Studies, 2001)

***Masters committee chair***

- NTU Zi Jian Lew (2017), Jody Wong (2017)  
 MSU Stephanie Tom Tong (2008), Erin Spottswood (2010)  
 Cornell Natalya Bazarova (2005)  
 RPI Mary Burton (Technical Communication, 2000), Steve Konya, Eric Burmester (Psychology; 2001), Jeff Fleshman (Psychology, 2002)  
 OU Kuo-Fang Chou (1991), Steven Boyer (1991), Jing Li (1992)

***Masters committee member***

- UCSB Sandi M. Moxley (2019), Gwen Petro (2020), Carmen Chan (2023), Alan Crawley (current)  
 NTU Min Cheol Shin (2016), Li Chen (2017)  
 MSU Hyun Jin Kang (Public Relations, 2007), Shushanna Uhe (COM, 2009), Siyue Li (COM, 2010), Joshua Emington (COM, 2012).



Cornell Brooke Foucault (2002), Constance Kottman, Helena Mentis (2003), Surabh Goorha, Jorge Pena (2004), Amy Gonzales, Catalina Toma (2006), Alexey Kudryavtsev (Natural Resources, 2006)  
NU Kristen Johnson (1994), Jennifer McInerney (1995), Kevin Taglang (1995), Gaylen Paulson (1995)  
OU Carol Cawyer (1991)  
External Tina Ganster, University of Duisburg-Essen, Germany (Media Psychology), 2012

***Undergraduate honors advisor***

UCSB Reema Moussa (2020), Myah Mashhadialireza, Lexie Wang (2021)  
NTU Gimin Lee (2017)  
Cornell Linde Rickert (2004), Kathryn Wickham (2005), Courtney Silver, Casey Holmes (2006)  
NU Shawn Boyd (1997)

**COURSES TAUGHT**

**Guest Lectures in Courses**

Theory construction (graduate), University of Connecticut Dept of Communication, October 11 2024.

**University of California, Santa Barbara**

COMM 160JW/COMM 185, Communication Technology and Relationships (Fall, 2018, Winter, 2020, Spring 2020, Fall 2020, Fall 2021, Winter 2022, Spring 2023, Winter 2024)  
COMM 160OH, Perspectives on Online Hate Speech (Winter, 2024)  
INT 200, Information Technology & Society (Spring, 2018: Fake News)  
INT 200, Information Technology & Society (Winter, 2019: Online Hate)  
INT 200, Information Technology & Society (Fall, 2019: Interacting with AI)  
INT 200, Information Technology & Society (Winter, 2021: Computational Assessment of Language)  
INT 200, Information Technology & Society (Winter, 2022: Social Dilemmas of Technology)  
COMM 594CM Foundations of Computer-Mediated Communication (Spring, 2018; Winter, 2021, Fall 2021)  
COMM 99RA, Independent Research Assistant (1)  
COMM 199, Independent Study (4)  
COMM 199RA, Independent Research Assistant (48)  
COMM 593 Directed Reading (1)  
COMM 596A Directed Research (3)  
Undergraduate Honors Contracts (3)

**Nanyang Technological University**

CS 4072, Special Topics in Computer-Mediated Communication (Semester 1, 2014-15, 2015-16)  
CS 2167, Research Practicum (Semester 2, 2014-15)  
A6340, Principles of Computer-Mediated Communication: Application and Evaluation (Semester 2, 2014-15)  
A9011, Philosophy of Research (Semester 2, 2015-2016)  
A9101, New Media and Society (Semester 1, 2016-2017)

**Wayne State University Summer Doctoral Seminar, Detroit, Michigan, USA**

Seminar Leader, June 2015.

**University of Amsterdam/Amsterdam Graduate School of Communication**

Disclosure Processes in Virtual Teams and Online Relations (9 graduate students, Spring 2013)

**Michigan State University**

COM 801, Communication Research I  
COM 399, Communication and the Internet  
CAS 892, Computer-Mediated Communication  
CAS 892, Nonverbal Communication  
CAS 992, Online Behavior  
TC 491, Online Relationships  
TC 491/CAS 492, Virtual Groups  
UGS 200H, Honors Research Seminar (Fall 2007-Spring 2008; 8 undergraduates)  
Independent study or Research practicum:

Spring 2007: Jaime Tunge, Mitchell Louch, Lindsey Langwell. Fall, 2007: Scott Choi, Stephanie Tong. Spring, 2008: Allison Etkin. Fall, 2009: Leif Peterson.

### **Cornell University**

Comm 240: Communication and Information Technology (Fall, 2002; 28 undergraduates)  
Comm/INFO 245, The Psychology of Social Computing (Fall, 2004; 56 undergraduates)  
Comm 440: Computer Mediated Communication Theory and Research (Spring, 2003; 18 undergraduates)  
Comm/INFO 445: Seminar in Computer-Mediated Communication: Behavioral Conformation and Medium Effects (Fall, 2005; 12 undergraduates)  
Comm 382: Advanced Research Methods (Fall, 2003: 10 undergraduates/honors)  
Comm 640: Computer Mediated Communication Theory and Research (Spring, 2003; 3 graduates)  
Comm 645: Seminar on Computer-Mediated Communication: Problems in the Distribution of People and Distribution of Information (Spring, 2004; 5 graduates)  
Comm 680: Studies in Communication (core theory course I) (Fall, 2005: 12 graduates)  
Comm 694: Virtual Groups Seminar (Fall, 2004; 5 graduates)  
Independent Study  
Fall 2002: Nancy Trautmann, Tracy Loh, Laura Granka, Brooke Foucault (graduate)/  
Spring 2003: Peggy Odom (graduate) Liz Goulding, Anna Pearlstein, Katie Wickham, Laura Bordon  
Fall, 2003: Zuoming Wang, Natalie Bazarova, Tracy Loh (graduates),  
Laura Bordon, Liz Goulding, Jamie Peters/Spring, 2004: Linde Rickert (honors)/Fall, 2004: Kajsa Dalrymple, Katie Wickham/Spring, 2005: Courtney Silver, Sam Warren, Melanie Stiadle, Kara Lohse, Stephanie Zefferino, Blake Consadine, Peter Sherman, Claire Min, Kajsa Dalrymple, Katie Wickham, Marina Yoffe (undergraduates), Tracy Loh, Zuoming Wang, Jorge Pena (graduates)/Fall, 2005: Amy Gonzales, Natalie Bazarova (graduates)

### **Kent State University**

Communication and the Distribution of People and Information in Virtual Groups (May, 2005; 7 graduates)

### **Rensselaer Polytechnic Institute**

Comm 6510: Communication Theory\* (Fall, 2001; 10 graduates)  
Comm 4961: Computer Mediated Communication: Research on Electronic Proximity (Fall, 2001, 18 undergraduates, 1 graduate; Spring, 2002, 10 undergraduates)  
Comm 6730: Computer-Mediated Communication in Groups and Organizations (Spring, 2001; 6 graduates)  
Comm 6630 and PSYCH 6961: Communication Research Design (Research Design for New Media) (Spring, 2000; 5 graduates)  
Comm 6969 and PSYCH 6962: Computer-Mediated Communication in Distributed Education (Spring, 2000; 9 graduates, 1 undergraduate)  
Interdisciplinary Humanities & Social Sciences 1960 (First Year Studies): Computers and Communication Interactions (Fall, 1998; 76 undergraduates) (Fall, 1999; 180 undergraduates) (Fall, 2000; 160 undergraduates)  
Comm 4963, Communication in Cyberspace (Spring, 1999; 12 undergraduates) (Spring, 2001; 12 undergraduates and 3 distance/graduate students)  
Comm 6964, Computer-Mediated Communication in Social and Personal Relations (Spring, 1999; 9 graduates)  
Comm 6960 (HCI Certificate Program, Distance Ed. Course): Communication Design for the World Wide Web (Fall, 1998; 40 graduates, 7 undergraduates)  
Comm 6960-12, Advanced Cyberculture (Fall, 1998; 4 graduates, 6 undergraduates)  
Comm 6734, Computer Supported Collaborative Writing (Fall, 1997; 7 graduates, 1 undergraduate) (Spring, 1998; 5 graduates)  
Comm 4965, Communication, Leadership, & Technology (Spring, 1998; 7 undergraduates)

### **University of Kansas**

Computer-Mediated Communication (Spring 1999, via Internet with Rensselaer course, Communication in Cyberspace; 18 students in Kansas).

### **University of Manchester**

Psychology PS 3600, Computer Mediated Communication (Fall, 1995; 10 undergraduates)

### **Northwestern University**

B05, Theories of Persuasion (Winter, 1993; 96 undergraduates) (Fall, 1993; 94 undergraduates) (Spring, 1995; 94 undergraduates)  
B29, Communication Technology, Community, and Personal Identity (Fall, 1996; 42 undergraduates)  
B60, Theories of Organizational Communication (Spring, 1996; 92 undergraduates)  
C29, Communication and the Phenomenon of Technology (co-taught with M. Hyde); (Spring, 1993; 36 undergraduates)  
C43, Social Cognition and Communication (Fall, 1992; 15 undergraduates) (Fall, 1994; 13 undergraduates, 4 graduates)  
C50, Computer-Mediated Communication and Information Systems (Fall, 1995; 16 undergraduates in USA)  
C60, Current Perspectives in Organizational Communication Research (Winter, 1994; 18 undergraduates, 2 graduates)  
C95, Computer-Mediated Interaction (Winter, 1995; 5 graduates, 35 undergraduates)  
D01-1, Approaches to Theory Construction in Communication (Winter, 1993; 6 graduates) (Fall, 1994; 9 graduates) (Winter, 1996; 5 graduates)  
D08, Seminar in Communication Theory (Winter, 1994; 7 graduates, 2 undergraduates)  
D40, Seminar in Interpersonal Communication, "Mixed Messages, Verbal and Nonverbal Cues, and Relational Communication" (Fall, 1993; 7 graduates)

### **University of Oklahoma**

Short courses for USAF on Information Processing, Organizational Communication, Organizational Computing  
COMM 3263, Organizational Communication (Fall 1990, Spring 1991)  
COMM 3523, Advanced Interpersonal Communication (Fall 1991)  
COMM 3810, Computer-Mediated Communication (Spring 1992)  
COMM 3713, Communication Research Methods (Core 3; mass lecture; Fall 1990)  
COMM 4113, Communication Research Procedures (statistics) (Fall 1991)  
COMM 5112, Nonverbal Communication Theory and Research (Advanced Programs, Spring 1992)  
COMM 5333, Organizational Communication (graduate; Spring 1991)  
COMM 5690, Seminar: Computer Technology in Communication, Education, and Organizations (graduate; Spring 1992)  
COMM 5970, Seminar: Managing Information in Organizations (Fall 1991)

## **SERVICE**

### **Global**

Advisory Board, Digital Communication and Psychological Well-Being in the Pandemic and Post-Pandemic Eras, Seoul National University/Ministry of Education of the Republic of Korea, 2023

Acting Chair, Nanyang Technological University Singapore, Graduate College Advisory Board, 2023; Member, 2024

Advisory Board, Reichman University (Israel) The Research Center for Internet Psychology, 2023-present

Publications Committee, International Communication Association, 2023-present

### **University**

- UCSB Member, advisory committee, Doctoral Emphasis in Information Technology & Society, 2023-2024  
 Director, Center for Information Technology and Society, 2018-2023  
 UCSB Information Technology Council, 2019-present  
 Advisory Committee on Campus Access, 2022-2023
- Proposed campus notification of disability system
- Graduate Council, 2021-2023
- Interviewed 6 dean candidates 2022
  - Lead reviewer 3 external review departments
  - Lancaster outstanding dissertation award committee chair 2022
  - Outstanding TA committee member 2023
- UCSB Alumni Relations, Profs in the Pub, January 2023  
<https://www.youtube.com/watch?v=UJFFo6Ar1A0>  
 Search committee, Assoc Vice Chancellor/CIO, 2021-2022  
 Library Strategic Planning Input Session, November 2022  
 UCSB Foundation Board of Trustees breakout session, “Perils and Promises of Information Technology and Society,” May 18, 2019  
 Working group on implementation of Data Science initiative, 2018-2021  
 Presentation/discussion, UCSB CIO Council Quarterly: Enabling Research; Feb 24, 2020
- NTU Deputy chair for Social, Behavioral, and Education Research, Institutional Review Board, 2016-2017; IRB member, 2014-2016  
 Teaching Council, 2014-2016
- MSU Member, Honorary Degree Committee, 2008-2010  
 Member, University Graduate Council, 2010-2012
- Cornell Member, University Committee on Human Subjects, 2004-2006
- RPI Co-chair, Institutional Review Board for the Protection of Research Subjects, 2001-2002  
 Search Committee for Dean, School of Humanities and Social Sciences, 2001-2002  
 Reviewer, Strategic Initiatives Proposals, November 1997.
- NU Member, University Faculty Telecommunications Committee, 1994-1995  
 Member, Undergraduate Research Grants Committee, 1993-1997  
 Member, Coordinating Council on Instructional Computing, 1993-1994.
- AZ Reader, University-Wide Writing Proficiency Examination, 1985  
 Keynote Speaker, University of Arizona Centennial Ceremonies, 1985

### *School/College*

- UCSB ISBER Research grants proposal reviewer, Spring 2018, 2019, 2022  
 Social Sciences Virtual Salon, “The American Presidency and Polarization in a Digital Landscape,” October 19, 2020
- NTU Associate Chair (Faculty), July 2015-2017  
 Chair, School Committee on Reappointment, Promotion, and Tenure, 2015-2016  
 Programme Director, PhD and Masters by Research, July 2015-February 2016  
 Member, School Committee on Reappointment, Promotion, and Tenure, 2014-2015  
 Reviewer, Singapore Millennium Foundation (CoHASS), December 2015  
 Chair, Search committee, Professor of ICT and Social Life, 2014-2015  
 Chair, Search committee, Professor of Contemporary Korean Society, 2015-2017  
 Member, Search committee, Professor of ICT and Social Life, 2015-2016  
 Member, Search committee, Associate Professor of Philosophy, 2015  
 Mentoring Session for Junior Faculty, April 2015, 2016, 2017
- MSU Member, College Reappointment Tenure and Promotion Committee, 2008-2009; Chair, 2010  
 Chair, ad hoc laboratory space committee, 2009  
 Summer Research Fellowship reviewer, 2010, 2011, 2012, 2014
- Cornell Chair, Social Sciences Program Area, Undergraduate Honors Research Program, 2003-2006  
 Member, ad hoc promotion and tenure committee, 2005  
 Member, Quality of Life Program Council, Cornell University Agricultural Experiment Station, 2003-2004  
 Member, ad hoc Committee on Strategic Communication, 2003-2004  
 Participant, Peer review of teaching trial project, Spring 2003

- RPI H&SS Interim Council on Faculty Governance (Elected Departmental Representative), 1998-1999.  
H&SS Faculty Council & Curriculum Committee, Spring, 2000.  
Committee on Leadership in the Curriculum/Hewlett Foundation Grant, 1997-1998.
- NU Member, Faculty Committee on Computing, 1993-1994, 1996-1997.
- OU Member, College of Arts and Sciences General Education Committee, 1991-1992  
Coordinator, College of Arts and Sciences Second-year Faculty Discussions, 1991-1992  
Member, College of Arts and Sciences Committee on Instructional Microcomputing, 1990-1991

### ***Departmental***

- UCSB Member, Search Committee for Lecturer, 2024  
Member, Graduate Committee, 2018-2020, 2024-present  
Member, Undergraduate Committee, 2024-present  
Chair, Search Committee for Assistant Teaching Professor, 2022-2023  
Member, Curriculum Committee, 2022-2023  
Coordinator, Department Colloquia (COMM 505) 2022-2023  
Participant, Professional Development Workshop on Publishing in the Field, February 2024  
Co-chair, Bradac Memorial Lecture Committee, 2019-2023  
Coordinator, Chaffee Memorial Lecture, 2022, 2024  
Member, Search Committee for Digital Communication, 2019-2020  
Promotion and Merit Case Manager, 2019 (Abra), 2020 (Metzger), 2021 (M. Stohl)  
Scribe, Fall 2019
- MSU Chair, Search Committees, COM and TISM, 2013-2014  
Mentor Coordinator, Communication, 2011-2012  
Mentor (TISM: Saleem Alhabash, Kayla Hales), 2011-2012  
TISM AT&T scholar search committee, 2010-2011  
TISM representative to executive committee for Media & Information Studies PhD, 2006-2008  
TISM reappointment, tenure, & promotion revision (chair), 2010  
COM colloquium committee, 2008-2009, 2010-2011  
COM search committee, 2006-2007, 2008-2009, 2012  
COM equipment committee, 2006-2009  
COM doctoral committee, 2009-2014  
COM/TISM search committee, 2009-2010  
COM research lab coordinator, 2009-2012
- Cornell Department Chair, 2003-2004  
Web and Communication Committee, 2003-2004  
Graduate Program Committee, 2002-2003, 2004-2006.  
Search Committees, 2002-2003, 2004-2005  
Diversity Committee, 2003-2004
- RPI Acting Department Chair, Summer 2001  
Director of Doctoral Studies, 2001-2002  
Director of Graduate Financial Aid, 1998-2002  
Search committee co-chair, Department Chair position 1998-99, 1999-2000.  
Search committee member, HCI/CMC, 2001-2002  
Member, Doctoral Policy Committee, 1997-2000.  
EMAC Policy Committee, Spring 2000  
Undergraduate Advisor: EMAC 1999-2000  
Undergraduate Curriculum Committee, Spring 2000  
Author, Strategic Investments Proposal, "InternetSMART," 1999
- NU World Wide Web departmental development work, 1995.  
Technology Committee member, 1993-1995
- OU Director, OU Communication Research Laboratories (Interaction/Recording Labs, Video Playback/Coding Lab), 1990-1992  
Developer and Co-chair, departmental human subjects pool, 1991-1992  
Member, faculty Search Committee, 1990-1991  
Member, Undergraduate Core Course Committee, 1990-1991  
Director for Departmental Microcomputer Laboratory, 1990-1991  
Department Liaison for University Computer Accounts, 1990-1991

***Interdisciplinary Groups***

- UCSB Member, Center for Responsible Machine Learning, 2019-present  
 Organizing committee, Minds and Machines Symposium, AI and Decision-Making, 2022-2023  
 Member, Advisory Council, Psychology of Technology 2020 Conference (TMP)
- MSU Participant, "Rethinking News: In Search of a New Journalism", May 2009  
 Core Faculty, Center for Advanced Study of International Development (2009-2014)  
 Member, Health and Risk Communication Center (2007-2014)
- Cornell Member, Information Sciences Group, 2002-2006  
 Information Science Undergraduate major in CALS sub-committee, 2002-2003  
 Information Science Undergraduate Curriculum Committee, 2004-2006  
 Information Science graduate field member, 2003-2006  
 Cognitive Science graduate field member, 2004-2006
- RPI Member, Faculty of Information Technology, 1998-2002  
 Ph.D. articulation committee member, Information Technology, 1998

***Professional*****Tenure and/or Promotion Reviews (External)**

- Northeastern University (journalism), 2024  
 University of Illinois, Chicago (communication), 2024  
 Hong Kong Baptist University (Interactive Media), 2023  
 Michigan State University (communication), 2022  
 Nanyang Technological University (communication and information), 2019, 2020, 2022  
 City University of Hong Kong (media and communication), 2021, 2022  
 The Ohio State University (school of communication), 2022  
 Florida International University, 2021  
 Interdisciplinary Center, Herzliya (Israel; communication), 2012, 2019  
 University of Southern California (communication), 2007, 2018  
 University at Buffalo, SUNY (communication), 2018  
 Tilburg University (communication and information), 2017  
 University of Illinois at Chicago (communication), 2016  
 University of Georgia (advertising/public relations), 2016  
 University of Arizona (communication), 2016  
 Western Michigan University (communication), 2016  
 Stanford University (communication), 2009, 2014  
 University of Michigan (information), 2014  
 University of Oklahoma (management information systems), 2004, 2014  
 Washington State University (communication), 2013  
 Hebrew University of Jerusalem (communication and journalism), 2012  
 Open University of Israel (management and economics), 2012  
 University of California, Santa Barbara (communication), 2001, 2005, 2011  
 Kent State University (communication), 2009, 2011  
 Arizona State University (communication), 2010  
 Rutgers University (communication), 2009  
 University of Tennessee (journalism), 2008  
 Wake Forest University (communication), 2007  
 Chapman University (psychology), 2007  
 Georgetown University (business), 2006  
 University of Washington (communication), 2006  
 Miami University, OH (psychology), 2005  
 Iowa State University (communication), 2002  
 Southern Illinois University (communication), 2002  
 University of Pittsburgh (psychology), 2001  
 Brandeis University (anthropology), 2000  
 Carnegie-Mellon University (English), 1998

### **Departmental External Reviews**

Tilburg University, The Netherlands: Tilburg School of Humanities and Digital Sciences, Research Programs in Language, Cognition and Communication (LCC), and Creative Computing, Dec 2018

### **Conference Activities**

- Respondent, International Communication Association panel on Barriers to Constructive Intergroup Communication, Diversity, and Inclusion, May 2023
- Participant, International Communication Association panel on Theorizing Mediated-Communication in the Age of Technological Disruptions: A Metatheoretical Discussion, May 2019
- Participant, National Communication Association Distinguished Scholars, November 2017
- Participant, The History and Future of the Communication and Technology Division, International Communication Association, May 2017
- Respondent, “Problematic aspects of being permanently online and permanently connected – do the costs outweigh the advantages?” Panel presentation, annual conference of the International Communication Association, May 2015.
- Doctoral Consortium, International Communication Association division of Communication and Technology, June 2010, May 2011, May 2015, May, 2016, May, 2017.
- Chair (moderator), plenary debate on the Internet as the end of communication theory as we know it, International Communication Association, May 2012
- Research Collaboration using Web 2.0 panel participant, National Communication Association, November 2008
- Comments on Tidwell & Walther 2002/Knowler Award 2006, Interpersonal Communication Division, National Communication Association, November 2008
- Respondent, top 4 student papers, Human Communication and Technology division, National Communication Association, November 2008.
- State of the field panel, Human Communication and Technology Division, National Communication Association, November 2007.
- Invited Scholar: The State of Research on Computer-Mediated Communication; session on Interpersonal Communication Through Computer-Mediated Channels, National Communication Association, November 2004.
- Panel organizer, Language and Communication Technology, International Conference on Language and Social Psychology, July 2004.
- Panel organizer, Language and Communication Technology, International Association for Language and Social Psychology/International Communication Association, May 2004.
- Panel respondent, Top 4 Papers in Communication and Technology, International Communication Association, May 2003.
- Panel organizer, Communication and Technology Division, International Communication Association, “Communication Technologies that Illustrate Boundaries, and Boundaries that Dictate New Technologies,” May 2003.
- Panel proposal, “Empirical Studies on Interpersonal Communication Online,” Association of Internet Researchers, St. Paul, MN, October 2001.
- Respondent, dual panel on Communication & Technology and Interpersonal Communication, International Communication Association, May 2001.
- Conference panel coordinator, International Conference on Language and Social Psychology, Cardiff, Wales, June 2000.
- Panel Respondent, Interpersonal Communication division, International Communication Association, May 1996.
- Panel Chair, Communication and Technology division, International Communication Association, May 1995.
- Panel Chair, Interpersonal/Small Group Interaction Division, Speech Communication Association, Showcase Panel on Nonverbal Communication, November 1993.
- Respondent, Fifth Annual Organizational Communication Mini-Conference, Champaign, IL, October 1992.
- Panel Respondent, Intercultural Implications of Computer-Mediated Communication, Speech Communication Association, October 1992.
- Panel Respondent, Communication and Technology Division, International Communication Association, May 1992.

- Panel Respondent, Interpersonal/Small Group Interaction Division, International Communication Association, May 1992.
- Panel Organizer, joint Interpersonal/Small Group Interaction and Communication & Technology Division panel, International Communication Association, "Interpersonal Effects in Computer-Mediated Communication," May 1992.
- Panel Respondent, Applied Communication Division, Southern States Communication Association, April 1992.
- Invited Speaker, Oklahoma State Speech Association, "Teaching About Computer-Mediated Communication/Teaching Courses Using Computer-Mediated Communication." Sept. 1991.
- Panel Respondent, Sooner Communication Conference, Norman OK, April, 1991

#### **Convention Referee**

- Hawaii International Conference on System Sciences
- APA conference on Technology, Mind & Society
- Conference on Computer-Supported Cooperative Work
- ACM CHI
- CSCW
- ACM Groups
- Academy of Management/Organizational Communication & Information Systems Division
- International Communication Association/Communication and Technology Division
- International Communication Association/Interpersonal Communication Division
- National Communication Association/Human Communication and Technology Division
- International Conference on Information Systems
- Speech Communication Association Interpersonal and Small Group Interaction Division

#### **AFFILIATIONS**

- International Communication Association, 1987-present
- International Association for Language and Social Psychology, 2001-present
- National Communication Association, 1985-2019